

Village of West Dundee Municipal Aggregation FAQ

Recently the Village of West Dundee restarted their municipal aggregation program with MC2. Letters will be sent on September 9th informing residents of the program. It is important to note to read the contents of your individual letters as not all letters are the same.

However, here are a few frequently asked questions about the aggregation program.

Is this letter a scam?

No this letter is not a scam. Its purpose is to inform residents of the new municipal aggregation program that was approved by the West Dundee board.

Will my rate change?

No, everyone's rate will remain the same as the ComEd rate. No one's rate will change. This program will match the ComEd rate for the duration of the program.

Can I be removed or added to this program?

Yes, at any time you can Opt Out or Opt In to the program without any penalty and cancellation fee. You will continue paying the ComEd rate. If you'd like to be removed from the program you can call 833-206-3585, or email either MC2 at westdundee@mc2energyservices.com, or our consultant Adam Hoover at ahoover@nimec.net. If you'd like to be added to the program, please go to <https://www.mc2energyservices.com/special> with the promo code "West Dundee."

What if someone comes to my door to sell me energy?

Any solicitor who comes to your door or calls asking you to switch to a new supplier is not associated with West Dundee, MC2, or ComEd.

If I already have a different power supplier, or solar panels, how will this impact me?

Nothing will change. If residents have made a decision for their own power supplier, they will not be impacted. If those residents would like to join the program they can at no cost. It is recommended that they check with their current supplier to ensure there are no cancellation fees.

How will my billing change?

Residents will still be billed and have their power delivered by ComEd. If there is a power outage, they can still call ComEd to receive support.