

West Dundee Electric Aggregation Program

Following the passage of a 2012 voter referendum by majority vote, the Village of West Dundee contracted to procure lower-cost electric supply for residents and small businesses. The Village recently renewed the electric aggregation program and contracted with the lowest bidder, Dynegy Energy Services, at the fixed rate of 7.058¢ per kWh for a 14-month term to October 2018.

There is no enrollment fee to join, and no early termination fee to leave the program.

ComEd default supply rate to June 2018:	7.185¢ per kWh
West Dundee program rate with Dynegy to October 2018:	7.058¢ per kWh

Notices will be mailed in June with a response deadline three weeks later. Ratepayers receiving an **opt out notice need do nothing** to be automatically enrolled. Ratepayers not currently enrolled in West Dundee’s program, but who are enrolled with a supplier in their own private contract will receive **informative, opt in notices**. Those folks will not be automatically enrolled, but may take action to do so by calling Dynegy at 844-351-7691 and asking for the West Dundee rate.

Again, all residents and small businesses will automatically be enrolled unless they:

- **Choose to opt out as directed in the opt out notice; or**
- **Have previously switched to another alternative Supplier; or**
- **Participate in an hourly-rate program**

Please note: No one will ever come to your home or call to enroll you in the Village’s program. Should you receive such a call from a person purporting to represent the Village, Dynegy, or ComEd, take the solicitor’s information and contact the Illinois Commerce Commission at their Consumer Services Division complaint line: 800-524-0795.

1. How can I enroll?

During the initial three-week opt out period, you need do nothing if you received an opt out notice; you will automatically be enrolled unless you opt out. After the initial opt out period, a ratepayer may enroll at any time by calling Dynegy at 844-351-7691 and asking for the West Dundee rate.

2. What is an eligible resident or small commercial account?

Any resident who is currently with ComEd and has not already switched to an Alternative Retail Electric Supplier (ARES) or who is not enrolled in a special Residential Real-Time Pricing (RRTP) program is eligible, and small commercial accounts are eligible. You must also have a residence or business located within the Village limits.

3. What is a “small commercial account?”

A small commercial account is a commercial account that consumes less than 15,000 kWh per year.

4. How can West Dundee get lower rates than ComEd?

The State of Illinois deregulated energy markets over 15 years ago. What is commonly referred to as the “ComEd rate” is actually a default rate, which is no longer established by ComEd, but by the Illinois Power Agency, which procures energy in the open markets.

5. What is the current “ComEd default rate?”

The effective ComEd rate for June 2017 through May 2018 is 7.1853¢ per kWh and includes a variable charge or credit, the Purchase Electricity Adjustment (PEA). For more information, visit <http://www.pluginillinois.org>.

6. Will I receive two bills, one from ComEd and another from the new supplier?

No. ComEd will continue to bill you for electric supply, delivery and taxes. ComEd delivers electricity, and will continue to bill you for that, but they no longer supply it. They will pass along the fees you pay for the supply of your energy to the new supplier.

7. Whom do I call if I have service problems?

Always call ComEd with reports of outages or downed power lines at 800-334-7661. For questions about your supply, you can call the customer service number for Dynegey. This will be listed under “Electric Supply Services” on your ComEd bill.

8. If I am automatically enrolled in the program, can I leave the program later?

Yes, you can vacate the program at any time move your account back to the default ComEd rate service, or to another Supplier. There is no early termination fee to leave.

9. What is ComEd’s 6-month “hold” requirement?

Please note State Regulations: If you move from the program back to ComEd for longer than two months, your account is placed in a “bundled hold” status, and you may not return to the West Dundee program until a full six months has passed.

10. I am enrolled in low-income assistance program. Will that be affected?

No. If you currently receive assistance via PIPP or LIHEAP, that status will not change and you can continue to get these benefits for your ComEd bill.

11. I’m on ComEd’s budget billing plan. Will that change?

No. If you are currently on the budget billing plan, you will remain on that plan.

12. Can I still have my payment automatically deducted from my bank account ?

Yes. The way you pay your ComEd bill will not change.

13. Will someone come to my home or call to sign me up?

No. You need do nothing to automatically be enrolled in the program. If someone calls or visits your home claiming to be the Village’s power supplier, please file a complaint with the ICC at <http://www.icc.illinois.gov/consumer/complaint>.

14. How is the Village able to get competitive rates compared to the ComEd rate?

By combining the purchasing power of all residents and small commercial accounts, the Village of West Dundee was able to negotiate rates lower than residents can typically achieve when switching individually to a new supplier. The Village combined the purchasing power of resident accounts to negotiate a favorable rate.

15. Is my electric supply at greater risk now that deregulation has opened markets to many new suppliers?

No. By law, ComEd remains the Provider of Last Resort (POLR), so if there is an issue with securing electric supply, ComEd is required to deliver, regardless.

16. Is any of the energy generated from renewable “green” sources?

Yes. 13% of your energy consumption is sourced from renewable generation such as solar and wind that may be represented through the purchase of Renewable Energy Certificates (RECs). The program offers an option to purchase 100% RECs at a slightly higher price which is detailed in the notice you receive.

The Illinois Commerce Commission offers more information about energy deregulation in Illinois and energy supply choices at www.pluginillinois.org.

For questions about your electric account, do not call Village Hall; call the Village of West Dundee aggregation program supplier: Dynegy Energy Services at 844-351-7691.

If you require additional assistance, call NIMEC at 800-856-3404 to leave your question and callback number. You will be contacted within 24 hours regarding the issue.

To report an electrical outage, or for questions pertaining to your ComEd bill, call ComEd at 800-334-7661.

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