



2019 VILLAGE BOARD GOALS

- Goal #1: Fire Cooperative Efforts/Consolidation:** Continue to pursue cooperative and joint consolidation efforts with Rutland-Dundee Fire Protection District. Develop a timeline with all interested parties and stakeholders on implementation of specific goals and benchmarks relating to consolidation, and establish a 3-to-5-year timeline for a formal consolidation of our Fire entities.
- Goal #2: Downtown Improvements:** Continue to activate the Village's adopted Downtown Plan by completing the south of Main Street Riverwalk extension to Oregon Avenue and designing and implementing a system of wayfinding signs to direct customers to parking, dining, entertainment, shopping, and public amenities.
- Goal #3: Spring Hill Mall:** Maintain an active dialogue with the owners of Spring Hill Mall and a municipal partnership with neighboring Carpentersville. With an illustrative future vision for the mall area having been completed, consider a formal market study for the long-term and explore with the property owners the potential for tactical improvements that could increase traffic in the near term.
- Goal #4: Repair and Repainting of the Spring Hill Water Tower:** Work with Baxter & Woodman to develop a strategy for the repair and repainting of the Spring Hill Water Tower, to include definition of a multi-year approach as well as methodology of how to maintain reliable operation of the middle pressure zone.
- Goal #5: Water System Improvements & Studies:** Continue improvements and repairs to the village-wide water utility system in accordance with the existing water and sewer capital plan to further stabilize and enhance the utility system's reliability. This year's program will include (1) Phase 3 of the Angle Tarn Water Treatment Plant Improvements, (2) initiation of a SCADA System Study to allow for remote operations, emergency notifications and developing a multi-year approach to improving the Village's SCADA System and (3) a Unified Water System Chlorination Study to evaluate chlorine gas treatment feed and monitoring equipment to simplify and standardize treatment on a system-wide basis and reduce the complexity of the chlorine feed systems.
- Goal #6: Business Partnerships:** Further the effort to make downtown a destination. Diversify the downtown dining district through the opening of Woodfire, a new full-service restaurant in an expanded tenant space at 125-127 West Main Street. Explore with RocHaus the potential to create a unique special event that could appeal to residents and visitors alike.
- Goal #7: Route 31 Corridor:** Facilitate new development and new and expanded businesses along Route 31 and explore the potential for physical improvements and/or policy changes to improve the physical character of the corridor.
- Goal #8: Police Body Camera Program:** Review, evaluate, and consider the study completed last year regarding the implementation of body-worn cameras by all uniformed patrol officers. If pursued, this will include and require the issuance of new policies and training regarding the usage, storage, and release of video. The capital needs for implementing this program would include both cameras and required video storage.
- Goal #9: Compatible Residential Development:** Increase property values and grow the local economic trade area, through continued pursuit of compatible residential development at suitable sites throughout the Village, including those adjacent to the active corridors of Routes 31 and 72 and Randall Road, and further pursue opportunities to harmoniously add housing units downtown. Explore the potential for new light industrial development in the southeast and northwest quadrants of the Village.
- Goal #10: IRMA Insurance Claims Reduction:** The Village will continue to proactively work with each Department and the Employee Safety Committee in an attempt to reduce insurance claims. 2018 turned out to be an excellent year for claim reductions and these efforts will be continued in the future. Ongoing updates regarding claims activity will continue to be provided to the Village Board.

2018 VILLAGE BOARD GOALS - FINAL REPORT

- Goal #1: Fire Cooperative Efforts/Consolidation:** Continue our efforts with cooperative efforts/consolidation with East Dundee and QC Fire Departments. Develop a timeline with all vested parties on implementation of specific goals relating to consolidation. Evaluate allowances to provide services to the West Dundee Fire Protection District. Conduct and finalize the Union Consolidation Study.
- Status:** *Ongoing. The Village continued its ongoing cooperative and consolidation efforts with the QuadCom Fire Departments. The implementation of closest emergency vehicle response in 2018 was a huge step forward in improved services to our residents. The Village is in the process of formalizing a Joint Management Services Agreement with Rutland-Dundee Fire Protection District, with a targeted goal of establishing benchmarks to achieve formal consolidation of the Fire District entities within 3-5 years.*
- Goal #2: Police Body Camera Program:** Police worn body cameras have been proven to improve the relationship and trust between the community and law enforcement. The Police Department will continue to make significant progress in the evaluation of a Body Camera program, to include areas such as policy development, cost, retention and data storage, vendor selection, collective bargaining support, pilot testing, and possible grant funding.
- Status:** *Completed. A 27-page study was completed by the department in December 2018. The study, along with the associated recommendations, will be presented to the board for further discussion and direction in early 2019.*
- Goal #3: Angle Tarn Water Treatment Plant Improvements, Phase 2:** Continue improvements and repairs to the Angle Tarn Water Treatment Plant under Phase 2 of the project; consisting of repairs to the underdrain systems of the two remaining softeners, #3 and #4. Additionally, reintroduce the additional scope of work that includes redundant control valve removal and process water line modifications.
- Status:** *Ongoing. The Village has solicited bids for the repairs to softeners #3 and #4. It is expected that this work will be completed prior to April 30, 2019.*
- Goal #4: Sidewalk Inspection Program:** Develop a comprehensive sidewalk inspection, documentation and discrepancy resolution program; formalized by written policy and implemented by work planning. Composition of the policy, inspection and documentation of at least one-third of the Village and physical resolution of discrepancies within one subdivision should be completed prior to the close of 2018.
- Status:** *Ongoing. The Sidewalk Inspection Program was designed and physical inspections of the community were completed in the summer of 2018. In-house repairs were commenced immediately and quotes solicited for sidewalk sections identified for contractual repair, which are scheduled to be conducted in the spring of 2019. The remaining inventory will then be prioritized and placed on a maintenance and repair schedule for upcoming fiscal years pursuant to budget allocations.*
- Goal #5: Parkway Tree Trimming Program Analysis:** Prioritize greatest needs and develop a rotating schedule for contractual parkway tree trimming in conjunction with in-house activities for the same. To maximize efficiency, simplify management and control costs; and move to competitively bid identified sections of contractual tree trimming separately from proposals sought to facilitate case-by-case work, such as one-off trimming, tree removals and stump removals.
- Status:** *Ongoing. A formal analysis of the Parkway Tree Trimming Program was completed and a preferred rotation for tree trimming was identified for both contractual and in-house trimming activities. The Village has amended its contractual tree trimming program to be area-specific. For 2018, the area identified and completed was the majority of the Hills and Tartans subdivisions.*

Goal #6: Financial Reporting Transparency and Code Updates: Continue to prepare the Comprehensive Annual Financial Report that qualifies for the GFOA Certificate of Excellence in Financial Reporting. Increase the number of informational items pertaining to the Village's finances on the website and newsletter. Update the Village Code pertaining to water billing and shut-off procedures.

Status: *Ongoing. The Village prepared its audit documents for 2018, in compliance with the GFOA Comprehensive Annual Financial Report requirements, and received the GFOA Certification of Excellence in Financial Reporting for the 25th consecutive year. Financial information maintained on the Village's website was expanded to include the most recent Monthly Revenue and Expenditure Report. The Village staff is in the process of updating the Village Code in regards to water billing and shut-off procedures, with presentation to the Board anticipated prior to April 30, 2019.*

Goal #7: IRMA Insurance Claims Reduction: West Dundee has been a member of the Intergovernmental Risk Management Agency (IRMA) for over 20 years. Regrettably, for the first time, we have been placed on an Advisory Letter Program due to our 5-year claims to contribution ratio exceeding 100%, as a result of some significant losses, particularly in regards to Workers Compensation. The Village will continue to work proactively with each department and the Employee Safety Committee to manage and mitigate future losses, in order to restore West Dundee's good standing with IRMA.

Status: *Ongoing. The Village was very successful in achieving its goal of insurance claim reductions for 2018. Our total claims losses for the year were less than \$13,000, which is substantially below our Risk Management Pools expected target of \$144,000 for a community our size. This continues to improve upon the safe working environment for our employees, which is a priority goal for the Village, and results in positive financial implications based on insurance premium reductions and substantially reduced claim losses.*

Goal #8: IPBC Employee Benefits Transition: The Intergovernmental Personnel Benefit Cooperative (IPBC) was founded in 1976 and currently has 135 governmental entities within its membership, which together make up a self-insured intergovernmental pool for the purposes of providing health insurance and other benefits to members' employees. The Board has authorized the Village's membership in IPBC, in an effort to reduce and stabilize the cost of providing health insurance benefits to our full-time employees, thereby avoiding significant increases to both the Village and its employees at renewal. It is our goal to be an active participant in IPBC, to ensure a successful transition from conventional health insurance to an insurance pool.

Status: *Ongoing. After a nearly two-year phase-in for our membership in IPBC, West Dundee's membership became official on July 1, 2018. The first year's health insurance renewal met our overall targeted goal of a less than 5% premium increase and the projected rates for the 2019 renewal are at this point, looking very favorable. It appears that the IPBC program, like the IRMA program, will be a valuable tool in terms of rate stabilization in the insurance field and assist the Village in managing increasing personnel costs.*

Goal #9: Spring Hill Mall: Broaden Spring Hill Mall support by supplementing ongoing tenant attraction efforts with development of a framework plan to visualize the potential long-term evolution of the area into more of a mixed-use, walkable, and campus-like setting.

Status: *Ongoing. The Village completed an aspirational concept plan in conjunction with Sizemore Group, providing an illustrative vision for how phased development could occur over time to transform the mall area into a destination-driven, mixed-use and amenity-laden community to broaden appeal and lead to a more economically-sustainable future.*

Goal #10: Compatible Residential Development: Increase property values and grow the local economic trade area, continue to pursue compatible residential development at suitable sites throughout the Village, including those adjacent to the active corridors of Routes 31 and 72 and Randall Road, and explore opportunities to harmoniously add housing units downtown.

Status: *Ongoing. Construction of the Springs at Canterfield, a 13-building, 260-unit gated apartment development on Route 31, was completed with many new residents having already moved in to the community. Four urban-style loft studio apartments were added to the upper floor of 124 West Main Street. Substantial construction progress was made at the four-level, 61-unit independent living facility, Spring Hill Senior Residences.*

Goal #11: Downtown Improvements: Continue to activate the Village's adopted Downtown Plan by completing the first phase of physical improvements to the First and Main area, advancing construction of the subsequent phases that will create the Riverwalk extension to Oregon, and designing and implementing a system of wayfinding signs to direct customers to parking, dining, entertainment, shopping, and public amenities.

Status: *Ongoing. Construction of the first phase of the Riverwalk was completed with the landscaped corner park at First and Main Streets inviting visitors to linger or stroll down to river's edge and improving the Village's eastern entrance. The completed shoreline stabilization will lead to future construction of a block-long pathway to Oregon Avenue. A suite of new, custom designed seasonal banners for downtown's decorative lampposts was implemented.*

Goal #12: Business Partnerships: In an attempt to further establish downtown West Dundee as a destination, partner with an event promoter and RocHaus to develop a unique event concept that would possess the potential to generate business from locals as well as attract visitors from the larger region. Further establish the downtown dining district by generating prospects for and facilitating the re-tenanting of the restaurant space formerly occupied by Francesca's. Engage business owners in a renewed discussion regarding the Discover Dundee program, and how to work collectively to promote and improve upon the downtown and village-wide business environment.

Status: *Ongoing. With its urban feeling and creative offerings, Craft Donuts + Coffee joined the downtown culinary scene. New owners of the mixed-use building at 123-127 West Main Street began a comprehensive rehabilitation for a full-service Italian cuisine restaurant, Woodfire, which will occupy the majority of the ground floor with new residential proposed for the second floor. RocHaus completed its first full year of operation with shows weekly.*