

Emergency Assistance Registration Programs for Individuals with Special Needs

Page 2: Kane County Special Needs Registry

Register for a volunteer to check-in on those in need in times of natural disaster or extreme heat.

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Informs Police and Fire personnel of the locations of special needs individuals for appropriate response in emergency situations.

KANE COUNTY SPECIAL NEEDS REGISTRY helps individuals with special needs during disasters

Kane County residents are encouraged to have a disaster plan, in case of severe storms, tornado, extreme heat or flooding. But what happens when a family member is elderly, frail or has special needs - such as dialysis, oxygen, ventilator or wheelchair?

For the past four years, the Kane County Office of Emergency Management has maintained a Special Needs Registry and has checked in with those listed on the registry during disaster situations.

The agency's 50 volunteers range from 18 years old to people in their 70's. The people they serve have a "hodge-podge" of different issues ranging from mobility to breathing to minor handicaps. Volunteers carry pagers and can be called out at a moment's notice.

Other than during storms, volunteers contact people on the registry during high-heat days when temperatures soar into the 90's. The agency recently upgraded its extreme heat plan to increase public awareness and take action sooner to contact members on the registry.

For information about being added to the Kane County Special Needs Registry call:

- Kane County Office of Emergency Management: 630-232-5985, www.kcoem.org
- Kane County Health Department: 630-232-3801
- Fox River Chapter of the American Red Cross: 630-443-8844

Illinois Premise Alert Program Overview

In August of 2009 the Illinois Premise Alert Program Act became law within the State of Illinois, commonly referred to as the PAP Act.

The purpose of the PAP Act is to offer guidance and direction to public safety personnel, our fire and police departments when responding to and assisting those residents with special needs or disabilities in the performance of their duties. **The PAP Act is to identify special needs individuals, their places of employment, educational facilities, and residences in instances when fire or police personnel respond to an emergency request.**

Section 15 b. of the PAP Act provides that families, care givers, or individuals with disabilities or special needs may contact their local fire or police department.

Section 15 a. of the PAP Act stipulates that the local fire or police departments shall make reasonable efforts to publicize the availability of the Illinois Premise Alert Program.

Section 10 of the PAP Act defines computer aided dispatch (CAD) as a database be maintained by the 9-1-1 emergency communications center.

Section 15 e. of the PAP Act provides that for fire and police departments that share the same computer aided dispatch (CAD), information collected by a single agency be shared with other local fire and police departments whom may also respond to an emergency request.

The Village of West Dundee seeks to comply with Illinois Premise Alert Program Act by posting information about the Act on our website, www.wdundee.org. Included is the PAP Act itself and the Program Enrollment Form.

The completed Enrollment Form(s) are to be returned to West Dundee Public Safety II at 100 Carrington Drive in West Dundee. Upon receipt of the completed Form, the Form shall be submitted to the Quad Com 9-1-1 Emergency Communications Center for data entry into the computer aided dispatch (CAD).

Should residents have questions or concerns regarding the Illinois Premise Alert Program please contact the West Dundee Fire Department at (847) 551-3805 or Police Department at (847) 551-3810.

PUBLIC SAFETY (430 ILCS 132/) Illinois Premise Alert Program (PAP) Act

(430 ILCS 132/1)

Sec. 1. Short title. This Act may be cited as the Illinois Premise Alert Program (PAP) Act.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/5)

Sec. 5. Purpose. It is the policy of the State of Illinois to ensure that consistently high levels of public safety services are available to all members of the State, including people who may require special consideration in order to access services. This program shall seek to afford people with disabilities or special needs or both the same access to public safety services provided to all citizens. It is the intent of this program to offer guidance and direction to public safety workers in responding to and assisting those people with special needs or disabilities or both with whom they will have contact in the performance of their duties and responsibilities. The ability to effectively deal with special needs individuals is enhanced with knowledge or information. The ability to identify special needs individuals, their places of employment, educational facilities, and residences are valuable resources in instances when or if an emergency response by law enforcement or fire protection personnel or both are needed.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/10)

Sec. 10. Definitions. As used in this Act:

"Disability" means an individual's physical or mental impairment that substantially limits one or more of the major life activities; a record of such impairment; or when the individual is regarded as having such an impairment.

"Special needs individuals" means those individuals who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by individuals generally.

"Public safety agency" means a functional division of a public agency that provides firefighting, police, medical, or other emergency services.

"Computer aided dispatch" or "CAD" means a database maintained by the public safety agency or public safety answering point used in conjunction with 9-1-1 caller data.

"Premise Alert Program" or "PAP" means a computer aided dispatch database of individuals with special needs maintained by public safety agencies.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/15)

Sec. 15. Reporting of Special Needs Individuals.

(a) Public safety agencies shall make reasonable efforts to publicize the Premise Alert Program (PAP) database. Means of publicizing the database include, but are not limited to, pamphlets and websites.

(b) Families, caregivers, or the individuals with disabilities or special needs may contact their local law enforcement agency or fire department or fire protection district.

(c) Public safety workers are to be cognitive of special needs individuals they may come across when they respond to calls. If workers are able to identify individuals who have special needs, they shall try to ascertain as specifically as possible what that special need might be. The public safety worker should attempt to verify the special need as provided in item (2) of subsection (d).

(d) The disabled individual's name, date of birth, phone number, and residential address or place of employment should also be obtained for possible entry into the PAP database.

(1) Whenever possible, it is preferable that written permission is obtained from a parent, guardian, family member, or caregiver of the individual themselves prior to being entered into the PAP database.

(2) No individual may be entered into a PAP database unless the special need has been verified. Acceptable means of verifying a special need for purposes of this program shall include statements by:

- (A) the individual,
- (B) family members,
- (C) friends,
- (D) caregivers, or
- (E) medical personnel familiar with the individual.

(e) For public safety agencies that share the same CAD database, information collected by one agency serviced by the CAD database is to be disseminated to all agencies utilizing that database.

(f) Information received at an incorrect public safety agency shall be accepted and forwarded to the correct agency as soon as possible.

(g) All information entered into the PAP database must be updated every 2 years or when such information changes.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/20)

Sec. 20. Provision of information to the field. When special needs information comes up in a CAD database, the telecommunicator shall relay that information to responding personnel.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/24)

Sec. 24. Data control. Any person designated by a public safety agency to control data entered into the PAP database shall develop policies and procedures for the control of such data.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/25)

Sec. 25. Confidentiality. The information gathered as part of PAP shall remain strictly confidential. The information shall be used only to provide assistance to emergency medical and police responders. No public safety worker shall knowingly violate this confidentiality clause. Citizens who believe their health privacy rights have been violated may file a complaint with the U.S. Department of Health and Human Services (DHHS) via the Office of Civil Rights (OCR).

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/30)

Sec. 30. Liability. Except for willful or wanton misconduct, a public safety agency shall not be subject to civil liabilities for duties relating to the reporting of special needs individuals.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/35)

Sec. 35. Citizen advisory. Citizens electing to participate in PAP must be advised that the provision of special needs information will not result in preferential treatment.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/40)

Sec. 40. Duration of program. The establishment and continued existence of PAP shall be based on funding availability.

(Source: P.A. 96-788, eff. 8-28-09.)

(430 ILCS 132/99)

Sec. 99. Effective date. This Act takes effect upon becoming law.

(Source: P.A. 96-788, eff. 8-28-09.)



Illinois Premise Alert Program
 West Dundee Police/Fire Departments
 100 Carrington Dr.
 West Dundee, IL 60118



Please Print Legibly

New

Change Information

Remove Information

Name: _____ Date of Birth: _____

Residential address: _____ Apt. # _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Work/Cell Phone _____

Place of employment: _____

Address: _____

City: _____ State: _____ Zip: _____

Educational Facility: (if applicable) _____

Address: _____

City: _____ State: _____ Zip: _____

Special Needs: _____

I understand the information given above is intended to offer guidance and provide assistance to responders in assisting those people with special needs or disabilities in the performance of their duties. Presenting this information will not entitle to or result in any form of preferential treatment. This information will be kept on file for a period not to exceed two (2) years. A notification, whether public or private, will be made prior to that 2 year deadline. If the information is not confirmed at that time, the information will be removed from this database. It shall be the responsibility of the undersigned to notify the West Dundee Police/Fire Department in writing of any changes to this information as soon as those changes are known. The information entered into the Premise Alert Program (PAP) database shall remain confidential. This information will be relayed to responding public safety personnel via two-way radio, phone, computer or any means available. The undersigned hereby verifies the above person has a physical or mental impairment, or has or is at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also requires health and related services of a type or amount beyond that required by individuals generally. The undersigned is the above named individual, a family member, friend, caregiver, or medical personnel familiar with the individual. By signing, I certify I have read and understand this form in its entirety and hereby give permission to West Dundee Police/Fire Department to enter this information into the Premise Alert Program (PAP) database.

Print Name: _____

Relationship: _____

Signed: _____

Date: _____

Please return completed form to West Dundee Fire Department
100 Carrington Dr. West Dundee, IL 60118
847-551-3805

FOR OFFICE USE ONLY:

Forwarded to QuadCom by: _____ Date: _____

Received by QuadCom: _____ Date: _____

Entered by QuadCom: _____ Date: _____