



2021 VILLAGE BOARD GOALS

- Goal #1: Continue to Advocate and Plan for Spring Hill Mall Redevelopment:** Given ongoing, accelerating challenges related to the retail sector, maintain an active dialogue with the owners of Spring Hill Mall and a municipal partnership with neighboring Carpentersville. Work with owners of the vacant Sears and Macy's department store anchors and the mall to facilitate sales and unify control with single ownership to facilitate future plans for redevelopment. If resources permit, consider a formal market study to test the local trade area and accompany the already-completed, aspirational mixed-use vision for the area.
- Goal #2: Continue to Implement Downtown Plan:** Continue to activate the Village's adopted Downtown Plan by exploring the potential for additional improvements and amenities for public spaces including the corner park at First and Main and the south of Main Riverwalk extension. This could include, among other streetscape improvements, a system of wayfinding signs to direct customers to parking, dining, entertainment, shopping, and public amenities. Continue to evaluate the feasibility of redevelopment options for the Village-owned property at 200 Washington.
- Goal #3: Route 31 Corridor Plans and Development:** Analyze options for and the costs of potential beautification efforts and improved connectivity for the corridor, including landscaped, median planters, decorative lighting, and additional sidewalks. Develop and implement a policy to transition freestanding signage on commercial properties from pole signs to monument-style signs. Work with local property owners and brokers to generate interest in available buildings and land and jumpstart development including at the Woodlands at Canterfield.
- Goal #4: Light Industrial Campus Development:** To attract investment, generate property tax, and generate jobs, pursue new light industrial plans for development in appropriate areas of the Village, including the Oakview Corporate Park and south Galvin property in the northwest quadrant and the Canterfield Corporate Campus in the southeast quadrant.
- Goal #5: Compatible Residential Development:** To increase property value, increase the Village's tax base, provide housing choice for different stages in life, and grow the local economic trade area, continue to pursue compatible residential development with a mix of housing typologies at suitable sites throughout the Village.
- Goal #6: Electronic Ticketing & Squad Car Printers:** WDPD is one of two remaining Quad Com agencies that currently do not utilize electronic ticketing. Electronic ticketing is encouraged by the Kane County Circuit Clerks Office who provides the software at no cost to users. There is a cost to install ticket printers in the squad cars and building but working with the West Dundee IT Department said ticket printer costs are expected to be as affordable as \$30 per unit. A substantial amount of records data entry time will

be saved with the institution of this program along with storage space savings. Unfortunately, the COVID 19 pandemic delayed the vendor who advised delivery and implementation should be available in the 1st quarter of 2021.

Goal #7: Continue the Residential Traffic Safety Program: Since its inception in November of 2019, the Residential Traffic Safety Program has required officers to spend a minimum of one hour per shift enforcing residential traffic violations. Stop sign violations, speeding violation, pedestrian safety and truck enforcement in the residential neighborhoods and downtown area, are the focus of this program. WDPD will continue to strive towards the accomplishment of residential traffic safety during 2021. New to this effort is the creation of a dedicated Traffic Unit Officer who will spend his duty time primarily on traffic related enforcement and education issues. He will be the first to respond to traffic related calls for service and the last to respond to non-traffic related calls.

Goal #8: Squad Car Camera Update: The current squad car cameras, produced by L3 Mobile Vision are outdated and in need of updating. In conjunction with last year's rollout of body worn cameras, the Police Department has identified a viable squad car camera replacement that will integrate seamlessly with the AXON Body Worn Camera system currently in use. Real time sync capabilities, higher quality imaging, higher reliability and storage uploaded to Evidence.com are expected with this upgrade. Should the 2021 budget allow, the conversion to Axon can be accomplished as cars are cycled into the fleet.

Goal #9: Continue Community Outreach Programs: Continue support of Shop with a Cop, National Night Out and Coffee with a Cop programs. National Night Out 2021, depending on the COVID 19 status, will hopefully be combined with the Dundee Park District, Carpentersville P.D., East Dundee P.D. and Sleepy Hollow P.D. and hosted at the Carpenter Park venue which offers ample space.

Goal #10: Star Com Radios: This long term project is reaching fruition and will hopefully be implemented within the 1st quarter of 2021. Infrastructure improvements are in process and MOU agreements are being finalized.

Goal #11: Use of Force Certification: The Presidential Executive Order on Safe Policing for Safe Communities, dated June 16, 2020, the "Executive Order on Safe Policing" requires the certification of law enforcement agencies in the continued self-assessment of its own policies and training on use of force and de-escalation techniques, performance management tools, and community engagement. WDPD is currently in the process of certification which should be completed within the 1st quarter of 2021.

Goal #12: Develop Comprehensive Outline of Maintenance Responsibilities in HOA Areas: Maintenance responsibilities within the Village's Home Owners Association (HOA) areas are often misunderstood and become the subject of research on a case-by-case basis. This objective proposes development of detailed exhibits that has the obligation to conduct maintenance on those areas and clearly define what proper maintenance entails.

Goal #13: Develop a Complete, Village-Wide HVAC Inventory: Originally conceived as a capital replacement program, this objective instead proposes development of an HVAC inventory to address aging systems throughout the Village facilities. While a capital replacement program can anticipate potential failures and ensure that funding is available, it would also likely result in premature capital spending by replacing systems prior to their actual end of service life.

The inventory model is proposed as an alternative means of preparation by identifying systems that are likely to fail in the upcoming fiscal year and ensuring that replacement funds are available in reserve; but also planning to operate those systems to the point of failure to maximize value.

Goal #14: Leadership Academy for Fire Personnel: Continue the professional development throughout the ranks of the Fire Department as this is critical to our success. The academy is coordinated to help organizations ensure their future by actively developing their leaders. This program is focused on changing the way officers think about leadership while also dealing with the three biggest weaknesses of most fire service line officers.

Goal #15: Fire Cooperative Efforts: We will continue to pursue cooperative efforts with all the QuadCom Fire Departments. A training committee has been implemented with representatives from all four departments. The QuadCom Chief's will continue to collaborate on ways to better utilize EMD (Emergency Medical Dispatching) and implement EFD (Emergency Fire Dispatching) along with rolling out the STARCOM radio system. Each Department will be drafting new MABAS box cards that are specific to their Village while improving coverage to QuadCom during any major incident.

Goal #16: Continued Implementation of IT Upgrades – Transition to Office 365, Redevelop Village Website, Replace Servers, and Replace Building to Building Connectivity: We will continue the conversion to Office 365 which should result in great security, reliability, and productivity on an organization-wide basis.

Additionally, there will be deployment of new laptops for the Village Board, completion of the current IBM Lotus Notes application migration to Microsoft 365, development of a new Village website and change from the current wireless point to point system to Comcast fiber with the goal of less signal interference and more evenly matched upload and download speeds.



2020 VILLAGE BOARD GOALS - FINAL REPORT

Goal #1: Continue to Implement Downtown Improvements Plan: Continue to activate the Village's adopted Downtown Plan by completing the south of Main Street Riverwalk extension to Oregon Avenue. Design and implement a system of wayfinding signs to direct customers to parking, dining, entertainment, shopping, and public amenities.

Status: *Completed.* The south of Main Street Riverwalk extension was completed with installation of a meandering brick paver path to facilitate use, limestone steps to provide access to the river, decorative lighting to ensure safety, and benches to offer seating.

Goal #2: Continue to Advocate and Plan for Spring Hill Mall Redevelopment: Given ongoing challenges related to the retail sector, maintain an active dialogue with the owners of Spring Hill Mall and a municipal partnership with neighboring Carpentersville. Consider a formal market study to test the trade area and accompany the already-completed, aspirational mixed-use vision for the area. Explore short- and near-term strategies with the owners that may generate interest in the facility, secure investment, and lead to reuse and redevelopment of the property.

Status: *Ongoing.* Even with the additional challenge to retail associated with the public health crisis, dialogue with mall management continued throughout the year and remains ongoing, with the property seeing yet another new General Manager. Formal outreach to the upper levels of mall ownership was conducted to underscore the importance of gaining positive control of the vacant Sears and Macy's anchor buildings and adjoining parking fields. A formal market study has yet to be pursued and requires a noteworthy level of resources.

Goal #3: Develop Route 31 Corridor & Light Industrial Campus: Facilitate new development and new and expanded businesses along Route 31, including attracting investment, generating jobs and pursuing new light industrial development in conjunction with both the Route 31 corridor and the Canterfield Corporate Campus development.

Status: *Ongoing.* The Woodlands at Canterfield Senior Housing Development was approved. This assisted living and memory care facility slated for the southwest corner of Angle Tarn and Route 31 is expected to begin construction in 2021. A formal physical vision to guide the future of the Canterfield Corporate Campus was created by its property owner. Meetings between the owner, a prospective developer, and the Village advanced dialogue on the potential for partial financing of the infrastructure necessary to facilitate development.

Goal #4: Develop Multi-Year Capital Water Meter Replacement Program: Following an in-house investigation into alternative water meter options, the Village has identified a worthy successor that serves the Village's best interests moving forward. Pending mutual agreement by all stakeholders, a multi-year replacement program should be created to ensure the reliability of water meter operation and accurate data recording / revenue to provide replacement water meters throughout the Village.

Status: *Completed.* A recommendation to change the Village's water meter manufacturer was presented to the Village Board. Understanding the need to replace the Village's aging water meters in its entirety the Village identified a meter manufacturer and model for replacement.

The Board approved staff's recommendation to move from the existing Sensus iPearl to the Neptune R900i water meter platform and also approved supporting equipment, software and training. Neptune meters have now been installed exclusively for new development, replacement operations and have approved supporting equipment.

A multi-year replacement plan has been developed and a more detailed version will be presented in tandem with the Fiscal Year 2021/22 Budget. The plan is to prioritize replacing the oldest meters first, but installation by clearly identifiable geographical areas.

Goal #5: Develop Multi-Year Maintenance Plan for Downtown / Riverwalk Amenities: Several amenities throughout the Downtown Business District require maintenance or replacement, particularly those along the Riverwalk. These include systematic replacement of brick pavers and blasting and refinishing of portions of the railings. This maintenance needs will be organized by type and be facilitated over a range of time determined by what can be reasonably funded per year and presented as a budget line item for this year.

Status: *Ongoing.* The plan was developed and the inaugural year of it was presented as part of the Fiscal Year 2020/21 Capital Budget. The first year was presented as refurbishment of all black iron railing along and near the Riverwalk from the Route 72 arch through the North Parking Lot.

Funding for the plan was allocated with the formal budget approval, but all capital budget items were approved contingent to individual expenditure scrutiny on a case-by-case basis. Due to COVID-19, the first two years of the program will focus on railing refurbishment. The third and fourth years focused on brick paver repairs and the fifth year focused on benches, trash cans and trees. Upon a return to typical capital funding availability, staff recommends initiating the program and continuing it as outlined.

Goal #6: Implement Electronic Accident Reports, Electronic Ticketing & Squad Car Printers: West Dundee is currently in the process of attaining the Lexis Nexis Coplogic Solutions (LNCS) software to be installed each squad car to utilize "E-Crash" reports, which will replace current handwritten traffic crash reports and will be accessible online. In addition, the Village will be pursuing electronic ticketing and

squad car printers in an effort to reduce data entry time, and improve operational efficiencies and storage space savings in regards to these program initiations.

Status: *Ongoing.* Implementation of the LNCS E-Crash reports was initiated on July 21, 2020 whereas a smooth transition to the software was experienced. Due to the COVID-19 Pandemic, delays have impacted the implementation of the Electronic Ticketing and Squad Car Printers. The Village is hoping to move towards the implementation in the 1st quarter of 2021.

Goal #7: Continue the Residential Traffic Safety Program: Since its inception in November of 2019, the Residential Traffic Safety Program has required officers to spend a minimum of one hour per shift enforcing residential traffic violations. Stop sign violations, speeding violation, pedestrian safety and truck enforcement in the residential neighborhoods and downtown area, are the focus of this program. Productivity has increased dramatically and complaints have been reduced.

Status: *Ongoing.* The Police Department focused efforts on Speed Education, Stop Sign Education and Other Traffic Concern Education. Installation of digital speed signs on Main Street, at the Fox River Bridge and at 3rd Street occurred in the last week of March 2020. The Police Department created and distributed over 1000 informational flyers to motorists in targeted areas, containing information regarding stop sign, pedestrian, school bus and general residential traffic safety. Officers continue to devote 1 hour-per-shift to residential traffic safety enforcement but the COVID-19 Pandemic environment has reduced the amount of traffic, from time to time, along with the volume of stops/contact with the motoring public.

Goal #8: Update Squad Car Cameras: In conjunction with last year's rollout of body worn cameras, the Police Department has identified a viable squad car camera replacement that will integrate seamlessly with the AXON Body Worn Camera system currently in use. Real time sync capabilities, higher quality imaging, higher reliability and storage uploaded to Evidence.com are expected with this upgrade.

Status: *Deferred to 2021.* Budgetary restrictions due to the COVID 19 Pandemic necessitated the delay of this goal. It is expected to be presented and included in the Fiscal Year 2021/22 Budget.

Goal #9: Continue to Pursue Fire Cooperative Efforts/Consolidation: Continue to pursue cooperative and joint consolidation efforts with the QuadCom Fire Departments. Attempt to develop a timeline with all interested parties and stakeholders on implementation of specific goals and benchmarks relating to cooperative efforts and consolidation, and establish a 3-to-5-year timeline for a potential consolidation items and areas for the Departments to enable.

Status: *Ongoing.* The Village continues to pursue cooperative and joint consolidation efforts with all the QuadCom Fire Departments. Combined Training is working very well. Automatic Vehicle Location (AVL/CAD) responses and EMD dispatching with tiered responses being dispatched are working well along with the shared Battalion Chief handling calls when West Dundee Senior Fire personnel is unavailable.

Goal #10: Transition to New Fire Department Administration: With Chief Freise's impending retirement and the timing of hiring a new Fire Chief, providing a seamless transition so the Fire Department continues to move in a positive direction is a priority. Provide the new Fire Chief with the necessary history, current challenges, future direction, and the information and tools needed to continue the current momentum forward relating to our Fire Department and also the QuadCom Fire Departments cooperative efforts.

Status: *Completed.* The Village hired Chief Lance Harris with over 25 years of fire experience as the Village's fourth Fire Chief.

Goal #11: Implement IT Upgrades – Transition to Office 365, Redevelop Village Website, Replace Servers, and Replace Building to Building Connectivity: Transition all computer terminals from Lotus/IBM Notes to Microsoft's Office 365 Platform, including transition of mail, web hosting, and database management. Redevelop wdundee.org website to support the new database management system, and to increase the site's responsiveness and compatibility with mobile platforms. Replace all six existing physical servers, which have exceeded their life expectancy. Move away from existing wireless system and utilize Comcast to provide building to building connectivity to eliminate interference and benefit from a managed system with a service level agreement.

Status: *Ongoing.* The Village has authorized the movement and the upgrade of our Information Technology Systems to a Microsoft 365 environment.

Due to COVID-19, the remote working capabilities for all Village staff and Board members have been secured and upgraded as needed. The Village most recently authorized the solicitation of proposals to facilitate a new Village website that is compatible with the Microsoft 365 format.

It is expected that a complete transition to the Microsoft Office 365 environment will occur within the 1st half of 2021.