



Village of
West Dundee

Dear West Dundee Resident,

Welcome to the Village of West Dundee!

We hope you will feel right at home in West Dundee, which provides historic small town charm, a beautiful and serene Riverwalk along the banks of the Fox River, and several neighborhood parks offering activities for all ages.

West Dundee is a growing and prosperous suburban community providing a balance of fine homes, both old and new, in quiet, comfortable residential neighborhoods.

West Dundee offers flourishing commercial developments, a variety of dining and entertainment, quality education, and convenient access to I-90, O'Hare International Airport and METRA rail transportation to Chicago.

With several distinct shopping districts, including a historic Downtown Business District, Spring Hill Mall regional shopping center, Route 31 Corridor and Randall Road, you can find just about anything that you may need without traveling far.

Recreational facilities abound as well, including easy access to the 40-mile Fox River Bike Trail, the West Dundee Riverwalk, numerous community parks and a top notch Park District offering a wide variety of opportunities for fitness and fun.

West Dundee has much to offer. This Welcome Packet is intended to provide you with an overview of West Dundee and the surrounding area to provide you with information you will find useful as a new resident.

Please visit our website, wdundee.org for additional information. While visiting us online, please [join our email Newslist](#) to receive the Village Newsletter and other timely and pertinent news and announcements. The Village of West Dundee is also on [Facebook](#) and [Twitter](#).

If you have any questions, or if we can be of service to you, please do not hesitate to contact the Village Hall Staff at (847) 551-3800, Monday through Friday, from 8 am to 4:30 pm. You may also reach us by email at villagehall@wdundee.org.

Again, welcome to the Village of West Dundee. We hope you will find it as pleasant a place to live and work as we do.

Sincerely,

President, Board of Trustees and
Staff of the Village of West Dundee

VILLAGE HALL
102 South Second Street
West Dundee, IL 60118
847/551-3800
FAX 551-3809

PUBLIC SAFETY CENTER
555 South Eighth Street
West Dundee, IL 60118
Fire Dept. 847/551-3805 FAX 551-3814
Police Dept. 847/551-3810 FAX 551-3843

PUBLIC WORKS FACILITY
900 Angle Tarn
West Dundee, IL 60118
847/551-3815
FAX 551-3842

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YOUR GUIDE TO WEST DUNDEE

WEST DUNDEE HISTORY

The Village of West Dundee lies within the scenic Fox River Valley. West Dundee's history began with the end of the Blackhawk War of 1832. First settled in 1834, the village was incorporated in 1887. West Dundee was primarily a farming community through the latter half of the 19th century and the first half of the 20th century.

The Village was settled along the banks of the Fox River and began to grow in the 1950s and 60s. After the development of Spring Hill Mall in 1980, the community grew larger yet with additional development to the west, north and south. The population of West Dundee as of the 2010 Census is 7,331.

VILLAGE GOVERNMENT AND STAFF

Your West Dundee elected officials and employees are committed to providing quality municipal services to village residents. The following information will acquaint you with these and other services available to village residents.

West Dundee is governed by a Village President & Board of Trustees, elected at-large to four-year terms. The Village Manager is responsible for the day-to-day administration of Village activities and services.

Village President

Christopher Nelson

Board of Trustees

Andrew Yuscka

Patrick Hanley

Thomas Price

Michelle Kembitzky

Cheryl Anderley

Daniel Wilbrandt

Village Staff - Department Managers

Joseph A. Cavallaro

Village Manager

Andrew Wieteska

Police Chief

Randy Freise

Fire Chief

Eric Babcock

Public Works Director

David Danielson

Finance Director

Timothy Scott

Community Development Director

Contact information for the above officials and members of the Village Staff is available online at www.wdundee.org

The Village Board meets on the 1st and 3rd Mondays of each month at 7:30 pm at Village Hall unless otherwise noted. A schedule of upcoming Village Board Meetings can be found at <http://www.wdundee.org/?page=calendar>. The public is invited to attend and citizen participation is encouraged. Agendas can be viewed online or at the Village Hall by the Friday prior to a meeting. Minutes of past meetings are also available online at www.wdundee.org/?page=meetings.

VILLAGE OFFICES & HOURS OF OPERATION

Police, Fire and Medical Emergency

Dial 9-1-1

Village Administration and Finance <i>Village Hall - 102 South Second Street</i>	(847) 551-3800	8:00 am - 4:30 pm M - F
Community Development/Building Dept <i>Public Safety Center II - 100 Carrington Drive</i>	(847) 551-3806	8:00 am - 4:30 pm M - F
Fire Department <i>Public Safety Center II - 100 Carrington Drive</i>	(847) 551-3805	8:00 am - 4:30 pm M - F
Police Department <i>Public Safety Center I - 555 South Eighth Street</i>	(847) 551-3810	8:00 am - 5:00 pm M - F
Public Works Department <i>900 Angle Tarn</i>	(847) 551-3815	7:00 am - 3:30 pm M - F

ADMINISTRATION & FINANCE

Administration and Finance are companion departments, responsible for the overall management of Village employees and finances, maintenance of official records and files, dissemination of information to the Village Board, staff and residents, and coordination of community events among other areas of responsibility.

COMMUNITY DEVELOPMENT / BUILDING DEPT

The Community Development Department is responsible for the review and issuance of building permits and inspections of work for conformance with the building codes. Before making any additions, alterations or changes to the structure of your home, contact the Community Development Department.

For building code requirements for any project you are considering, please contact the Community Development Department by phone at (847) 551-3806 or by email at comdev@wdundee.org.

The Community Development Department also promotes economic growth and well-being for the community's tax base by working closely with our local businesses and pursuing economic development opportunities for the community. The Community Development Department provides support to the Planning and Zoning Commission and Appearance Review Commission.

FIRE DEPARTMENT

The Village of West Dundee's Fire Department is located at Public Safety Center #2, 100 Carrington Drive and also at Public Safety Center #1, 555 S. Eighth Street. It is manned 24 hours/day and is rated in the top 5% statewide.

All West Dundee firefighters are state certified in firefighting techniques and many are certified as paramedics. The department provides advanced life support emergency medical care, fire suppression, hazardous material mitigation, above & below grade technical rescue, and dive rescue & recovery operations.

The Fire Department administers public education and safety programs and life safety inspections in an effort to further reduce personal injury, loss of life, and property loss.

POLICE DEPARTMENT

The Village of West Dundee Police Department, located in Public Safety Center #1, 555 S. Eighth St. (Rt. 31), provides a full service Police Department. The Police Department provides 24 hour protection for both residents and the thousands of shopping patrons who support the Village's business community.

Residents going away from home for an extended period of time can register with the Police Department for the House Watch program. A police officer will check your house at least once per night and monitor for suspicious activity. Please visit www.wdundee.org/?page=police for additional programs and information.

PUBLIC WORKS

The Village's Public Works Department located in at 900 Angle Tarn, off Route 31 north of Boncosky Rd, and consists of three divisions: Water & Sewer, Streets & Infrastructure, and Buildings & Grounds.

The Water & Sewer Division operates the Village's water system, which includes 3 deep-well water sources, 3 elevated water storage towers, 2 water treatment facilities, 46 miles of water mains and over 540 fire hydrants.

The Streets Division maintains more than 88 lane miles of streets, over 400 street lights, curbs and sidewalks. Street sweeping, storm sewer maintenance, traffic control, snow removal and the free fall leaf collection program are all provided through this division.

The Buildings and Grounds Department is responsible for the maintenance and upkeep of the public parkways, public areas such as the Riverwalk, Downtown Business District, and the public buildings such as the Village Hall and Public Safety Centers.

Requests for services such as parkway tree trimming, sidewalk repair, pothole repair, inoperable streetlights, etc, can be directed to the Public Works Department by calling (847) 551-3815 between 7:00 am and 3:30 pm Monday through Friday, or through the [YourGOV Service Request System](#), which is available online or via mobile app. If you observe a situation which poses an immediate threat to the safety of people or property, please call 911.

UTILITY SERVICES

WATER & SEWER

New residents must contact the Village Hall at (847) 551-3800 to establish new water and sewer utility service. Residents moving out of the community must contact the Village Hall in advance to schedule a final reading and provide the required forwarding address.

For the current rate structure, please visit wdundee.org/?page=water. For questions about your water bill, please contact the Finance Department at (847) 551-3800 or finance@wdundee.org.

Water bills can be paid at any of the Village facilities during regular hours of operation or dropped off any time using the drop box located near the entrance. Payments can also be mailed. Accepted payment types include cash, check and credit/debit cards in person or online via [Illinois e-Pay](#), which can be accessed at wdundee.org. Direct Debit automatic payment for water bills is also available. Visit Village Hall or download the Direct Debit form wdundee.org/?page=water.

If you are having work done on your property that will require shutting off your water or breaking the seal on your water meter, you must first contact Public Works. It is a violation of the Municipal Code to tamper with any water or sewer system equipment.

Water quality and water source assessments are conducted regularly in accordance with Illinois Environmental Protection Agency guidelines. These reports are available online at wdundee.org/?page=water or in paper form at the Village Hall and Public Works facilities.

ELECTRICITY

ComEd	1-800-334-7661
Dynegy (Municipal Electrical Aggregation)	1-844-351-7691

What is Municipal Electrical Aggregation?

Legislation by the State of Illinois has enabled municipalities to act as a purchasing agent for the supply of electricity for its residents and small businesses. In March of 2012, a referendum was approved by the voters of West Dundee allowing the Village to bundle (or aggregate) residential and small commercial electric accounts and seek bids for the lowest cost source of electricity.

West Dundee residents and eligible small businesses may enroll in the Electrical Aggregation Program by calling Dynegy at the above number. Please note that a ComEd account must first be established, as ComEd continues to administer electricity accounts with respect to billing and infrastructure maintenance. The contracted rate with Dynegy is 7.419 cents per kWh. Highlights of the contract include no enrollment or cancellation fees and a stable rate for a 24-month term, through October of 2020. For more information, visit wdundee.org/?page=resident-info.

NATURAL GAS

Northern Illinois Gas Company (NICOR)	1-888-Nicor4U (888-642-6748)
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TELEPHONE / INTERNET / CABLE TV

AT&T	1-800-244-4444
Comcast	1-800-Comcast (800-266-2278)

TRASH, RECYCLING AND YARD WASTE DISPOSAL

The Village of West Dundee provides curbside refuse, recycling and seasonal yard waste collection to residential buildings with three or fewer units, through a contract with Groot. Residents are not billed for this service, it is paid for by the Village.

Refuse, recycling and yard waste are collected once a week on Friday. Refuse may be taken to the curb no earlier than sunset on Thursday.

Please note that 6 major holidays are observed by Groot. When the holiday falls on a weekday, collection for that week will take place on Saturday. These include: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas.

For more information, please visit the wdundee.org/?page=waste, or review the Residential Refuse & Recycling Programs brochure and Kane County Recycles Green Guide, available online and included in the paper version of this Welcome Packet.

REFUSE COLLECTION

A 95-gallon refuse toter is supplied to each eligible home in West Dundee. If you do not have a toter or it becomes non-functional, please call the Village Hall at (847) 551-3800 or Groot at (847) 429-7370.

To dispose of "white goods", or if you have an item for disposal that may require a special collection, you can contact Groot at (847) 429-7370 to arrange for collection.

CURBSIDE RECYCLING

The Village of West Dundee participates in one of Kane County's most comprehensive curbside comingled recycling programs. Included with this packet is a recycling guide for you to put in a convenient place for your family's reference.

A 65-gallon recycling toter has been provided to every eligible household. If you do not have a recycling toter or it becomes non-functional, please call Village Hall at (847) 551-3800 or Groot at (847) 429-7370.

YARD WASTE

Between the months of April and November, yard wastes such as leaves, grass, sod, and branches can be placed at the curb for collection by Groot. Yard waste must be placed in either a Kraft type paper sack or in an open refuse container (no lid). Branches 2" or less in diameter should be cut into lengths not to exceed 4' and should be tied into bundles no more than 2' in diameter. No stickers are required for yard waste disposal.

FALL LEAF COLLECTION

The Village also conducts a Fall Leaf Collection program during the months of October and November. During this time, leaves can be raked into the street along the curb for collection. Visit wdundee.org/?page=waste for more information.

HOUSEHOLD HAZARDOUS WASTE

Residents of the Dundee area are eligible for curbside Household Hazardous Waste pick-up. To schedule an appointment, call 1-866-373-8357 or email curbside@usecology.com. For more information and a list of accepted materials, please visit www.countyofkane.org/Recycling.

Cans of latex paint should be dried out by either keeping the lid off until hardened, or by use of an absorbent material such as kitty litter. The dried paint can then be disposed of in the refuse bin and the empty can placed in the recycling bin.

GENERAL INFORMATION

PARKING RESTRICTIONS

Parking is prohibited on any Village street between the hours of 2:00 am and 6:00 am from November 1 through March 31, or within 24 hours of a snowfall in excess of 2 inches.

If you have short-term guests or your vehicle cannot be moved, permission may be granted for temporary overnight street parking. Overnight Parking requests should be submitted online at <https://www.frontlinepss.com/westdundee>. Please be aware, however, that in the event of 2 or more inches of snowfall, the vehicle may have to be moved at the owner's expense and/or ticketed if it will inhibit snow removal operations, even if you called ahead.

ANIMAL REGULATIONS

Dogs over 4 months of age must be licensed by the Village within 30 days of moving in. Licenses can be purchased at either the Village Hall or the Police Department and are available for 1 year or 3 year period, in line with the dog's rabies inoculation expiration. Proof of a current rabies inoculation is required.

It is unlawful to keep more than 3 dogs or cats or a combination thereof within the village. Litters of pups or kittens may be kept for a period of time not exceeding 6 months after birth.

It is unlawful for dogs and cats to run at large. Unrestrained pets may be impounded and a citation imposed on the owner. Owners must clean up after their pets when they relieve themselves on other people's property. Failure to do so may result in a citation.

CURFEW

A curfew for residents less than 17 years of age is enforced by the Village. The curfew extends from 12:00 am to 6:00 am Saturday and Sunday, and 11:00 pm to 6:00 am weekdays. A handful of exemptions apply, including minors who are working during curfew hours or accompanied by a guardian.

DOOR-TO-DOOR SOLICITING

All solicitors working within West Dundee are required to register with the Police Department. Solicitors may not disturb any household displaying a “No Soliciting” sign. The Village is not responsible for the character, products, or methods of the solicitors. Always ask to see a solicitor’s Village registration and report any non-registered solicitors to the Police Department at (847) 551-3810. Door hangers are allowed without registration.

SIGN REGULATIONS

The location and size of signs are restricted within the Village. Contact the Community Development Department at (847) 551-3805 before erecting any type of signage.

GARAGE SALES

Garage sales do not require a permit, but are subject to the following restrictions: Signs may be displayed only on the day(s) of the sale, which may be no longer than 4 days. A maximum of 5 signs are allowed, and can be placed on the property holding the sale and/or on public property near major intersections. Do not place signs on utility poles, or attach balloons, streamers or other items designed to attract attention.

OPEN BURNING

The burning of garbage and other debris is prohibited within the Village. Residential-grade portable fire pits are allowed for the burning of good, dry wood only. A copy of [Rules for Recreational Fires](#), which must be adhered to for fire pit usage, are included in the paper version of this Welcome Packet.

EMERGENCY WARNING SIRENS

The Village’s Emergency Warning Sirens are tested at 10:00 am on the first Tuesday of every month. If the sirens activate at any other time, seek shelter immediately – severe weather or another type of emergency may be imminent.

In the event of activation of the weather warning siren, a solid blast indicates a tornado has been sighted in the immediate area of West Dundee and residents should seek shelter below ground such as a basement, and away from windows.

Residents are encouraged to monitor weather conditions by listening to the radio. The State, County, and local emergency preparedness plans do not include an “All Clear” siren. For additional information on emergency warning sirens, please visit the [Ready Illinois website](#).

BUSINESSES

All businesses operating in West Dundee are required to obtain a Business Registration. All registered brick and mortar businesses are eligible to be included on the Village’s website at wdundee.org/?page=businesses. New business listings are added and customized by the business owner and approved by the Community Development Department.

A no-fee registration is provided for home-based businesses. Residential rental properties are considered a business and must also register.

Please contact the Community Development Department at (847) 551-3806 for more information.

SCHOOLS, PARKS AND OTHER REGIONAL SERVICES

PUBLIC SCHOOLS

West Dundee is served by Community Unit School District 300 which consists of 3 high schools, 5 middle schools, 17 elementary schools, 1 Early Education Center, 1 Charter School and 1 Alternative School. Call (847) 551-8300 or visit www.d300.org for further information.

PRIVATE SCHOOLS

Children's House Montessori School, West Dundee	(847) 426-3570
Einstein Academy, Elgin	(847) 697-3836
Elgin Academy, Elgin	(847) 695-0300
Hamilton Academy, West Dundee (Therapeutic Day School)	(847) 695-9732
Immanuel Lutheran School, East Dundee	(847) 428-1010
St. Catherine of Siena Catholic School, West Dundee	(847) 426-4808
St. John's Lutheran School, Algonquin	(847) 658-9311
St. Edward Catholic High School, Elgin	(847) 741-7535
Summit Schools, Elgin (K-12 Special Education)	(847) 468-0490

HIGHER EDUCATION

Elgin Community College, Elgin	(847) 697-1000
Judson University, Elgin	(847) 628-2500
Northern Illinois University-Hoffman Estates Campus	(847) 645-3000 Ext. 1

PARKS AND RECREATION

West Dundee, the Dundee Township Park District, the Kane County Forest Preserve District and Dundee Township provide a wide variety of public parks and recreational facilities.

The Dundee Township Park District maintains the following parks and facilities in West Dundee:

Aldis Park - East end of Maiden Lane, at the Fox River
Playground, Picnic Area, Tennis, Bocce Ball, Parking Lot

Carrington Park - Carrington Drive
Playground & Tot Lot, Picnic Area

Grafelman Park - Main Street (Rte 72) between Fourth and Fifth Street
Playground, Restrooms (closed in winter), Tennis, Gazebo

Grand Pointe Park - Spruce Drive near Walnut Drive
Playground

Grand Pointe Toddler Park - Maple Circle near Acorn Court

Playground / Tot Lot

Huffman Park - Tartans Drive near Spaulding Avenue

Playground & Tot Lot, Splash Pad, Tennis, Baseball, Basketball, Soccer, Skate Park, Parking Lot

Prairie Meadow Park - Village Quarter Road, west of Cavalier Court

Playground, Picnic Shelter, Restrooms, Baseball, Basketball, Soccer, In-line Skating Rink/Winter Ice Rink, Walking Trail, Parking Lot

Randall Oaks Golf Club - 4101 Binnie Road

18 Hole Golf Courses, Driving Range, Clubhouse & Banquet Facility, Parking Lot

Randall Oaks Park & Zoo - 1180 N. Randall Road

3 Playgrounds & Tot Lots, Hayrides, Barnyard Zoo, Pony Rides, Historic Schoolhouse, Walking Paths, Picnic Areas & Shelters available for rent, Volleyball, Disc Golf, Preschool, Restrooms, Parking Lots

Randall Oaks Recreation Center - 500 N. Randall Road

*Adjacent to Randall Oaks Park
Fitness Center, Gym, Indoor Track, Preschool, Library Branch, Classes, Restrooms, Tri-Cities Baseball League, Walking Paths, Parking Lot*

South End Park - Dunning Ave between First and Third

Playground, Restrooms (closed in winter), Baseball, Basketball, Canoe Launch, Bike Trail Connections

For a complete list of Dundee Township Park District Parks and Facilities, visit dtpd.org.

In addition to the above, the Rakow Recreation Center, located at 665 Barrington Avenue in Carpentersville, includes indoor and outdoor pools and adjacent Aquatic Center, an indoor track, fitness center, senior center, Boys & Girls Club, classes and more.

Dundee Township Park District also organizes a series of free concerts in area parks each summer. For information about Dundee Township Park District, please call (847) 428-7131 or visit dtpd.org.

The Kane County Forest Preserve District provides areas for recreational uses such as picnicking, hiking, fishing, boating, and camping, as well as two regional bicycle trails, the Fox River Trail and the Great Western Trail. For more information, contact the Kane County Forest Preserve office at (630) 232-5980 or by email at forestpreserve@kaneforest.com, or visit kaneforest.com.

Dundee Township provides over 800 acres of public open space, including Raceway Woods, Jelke Creek Bird Sanctuary, Library Springs Natural Area and more. For more information, please contact the Dundee Township Supervisor at (847) 428-8092 or visit dundee township.org.

LIBRARY

West Dundee and the greater Dundee Township are served by the Fox River Valley Public Library District. For information on locations, programs and more, please visit frvpld.info.

555 Barrington Avenue, East Dundee (847) 428-3661
500 N. Randall Road, West Dundee (847) 428-3661 (press 4)
(Located within the Randall Oaks Rec Center)

POST OFFICE

661 South 8th Street (Rt.31), West Dundee (847) 426-2441

DRIVER'S LICENSE FACILITY

Please visit cyberdriveillinois.com for detailed information.

595 South State Street, Elgin (847) 697-2100

VOTER REGISTRATION

Voter registration is available at the above mentioned Driver's License Facility, and also at the West Dundee Village Hall and the Fox River Valley Public Library.

You may register to vote if you are a U.S. Citizen 18 years of age (by the date of the next election) and a resident of your Kane County precinct address for 30 days immediately prior to the next election. Two forms of identification are required: At least one must show your name and current address, and only one form of identification may be a piece of mail.

Voter registration is typically closed for the 30 day period leading up to an election. Please visit kanecountyelections.org for more information on voting or registering to vote in Kane County.

TOWNSHIP OFFICES

West Dundee is located in Dundee Township. Your local township government offers a number of services including general assistance, welfare, and senior citizen's services and is also responsible for property tax assessments.

The Dundee Township Supervisor, Clerk and Assessor's offices are located at 611 E. Main Street, Suite 101 in East Dundee. For more information, visit dundeetownship.com.

Dundee Township Supervisor & Clerk (847) 428-8092
Dundee Township Assessor (847) 428-2634
Dundee Township Highway Commissioner (847) 426-0898

COUNTY SERVICES

West Dundee is located in northern Kane County. Kane County provides a variety of services including marriage and birth certificates, health, welfare, social, and employment services for county residents. For additional information, please visit www.co.kane.il.us.

Kane County Government Center
719 South Batavia Avenue, Geneva, IL (847) 232-3400

HOSPITALS

Advocate Sherman Hospital 1425 N. Randall Road, Elgin	(847) 742-9800
Provena St. Joseph's Hospital 77 Airlite Street, Elgin	(847) 695-3200
St. Alexis Medical Center 1555 Barrington Road, Hoffman Estates	(847) 843-2000
Good Shepherd Hospital 450 W. Route 22, Barrington	(847) 381-9600

CHURCHES

Bethlehem Lutheran Church 401 W. Main Street, West Dundee	(847) 426-7311
First Congregational Church 900 S. Eighth Street, West Dundee	(847) 426-2161
First United Methodist Church 318 W. Main Street, West Dundee	(847) 426-2113
St. James Episcopal Church 516 Washington Street, West Dundee	(847) 426-5612
St. Catherine of Siena Church 845 W. Main Street, West Dundee	(847) 426-2217

COMMERCE & TOURISM BUREAUS

The Northern Kane County Chamber of Commerce is an advocate for commerce, industry and development in the communities of West Dundee, East Dundee, Carpentersville, Sleepy Hollow, Gilberts and Hampshire. Please visit nkccchamber.com for information.

Norther Kane County Chamber of Commerce 20 S. Grove Street, Carpentersville, IL 60110	(847) 426-8565
The Elgin Area Convention and Visitors Bureau 60 S. Grove Avenue #1, Elgin, IL 60120	(800) 217-5362

The Elgin Area Convention and Visitors Bureau serves the Northern Fox River Valley, promoting the enjoyment of the many historic, cultural, retail, dining, lodging and recreational opportunities that their representative communities have to offer.

The EACVB's website, exploreeginarea.com, highlights the many attractions in our region and is a wealth of information and resources for visitors and residents alike. The EAVCB is also publishes the [Fox River Bike Trail Map](#), which is available online and in the paper version of this Welcome Packet.