

Village of East Dundee  
PRESIDENT AND BOARD OF TRUSTEES  
Committee of the Whole  
Monday, November 25, 2013  
06:00 PM

Call to Order

Roll Call

Public Comment: Agenda items only - Please keep comments to 5 minutes or less

Old Business

[A. Real Estate Tax Rebate for C.A.K.E.](#)

B. Anvil Club Redevelopment Agreement

C. Downtown Parking

New Business

[A. Property Tax Levy for 2014](#)

[B. Gas Card Incentive Program](#)

Reports: Village President

Reports: Village Trustees

Reports: Village Administrator

[A. Comcast Update](#)

Reports: Village Attorney

Reports: Village Engineer

Reports: Chief of Police

Reports: Director of Public Works

Reports: Building Official

Public Comment - Please keep comments to 5 minutes or less

Executive Session

Recess to Executive Session Executive Session, closed to the public and media under the provisions of the Illinois Open Meetings Act, 5ILCS, 120/2, (2) (21), Discussion of Minutes, (C) (6), Pending Litigation, 2 (C) (1), Personnel and 2 (C) (5) Acquisition of Property.

Adjournment



September 18, 2013

In regards to: Real Estate Tax Rebate Under TIF for Lande Sanusi

Robert Skurla  
Village of East Dundee  
120 Barrington Ave.  
East Dundee, IL 60118

Dear Mr. Skurla:

My client Lande Sanusi, owner of Culture of Africa for Kids Everywhere (C.A.K.E.) is currently leasing space at 611 E. Main St. Suite #301 in East Dundee (former Summit School) from Otto Engineering, Inc. She has received occupancy and is open for business. Thank you for working with us to redevelop the former Summit School and make her vision a reality.

Over the course of the past few months, Fred Thompson owner of a discount grocery store was unable to find financing to move forward with the purchase of the space. This space was formerly known as the pool, gym and upper art level at 611 Main. C.A.K.E. was to be a tenant of Fred Thompson. Lande has evaluated the space now known as condominiums 111, 113 and 301. She has entered into a contract to purchase the three condominiums from Otto Engineering for the sum of \$650,000 for the condos and \$45,000 for additional equipment and enhancements. Condos 113 and 301 will contain the cultural arts center and condo 111 will be redeveloped into a two hundred seat banquet facility. Architectural plans have been completed and submitted to the Village of East Dundee for review. The banquet hall will have a caterer's kitchen and food sales will be taxed within the Village of East Dundee. We believe the cultural arts center and banquet hall will add to the continual redevelopment of the former Summit School and the Main Street corridor.

On behalf of Lande Sanusi I am requesting a real estate tax rebate for 100% for the first twelve months from purchase and 50% for years two and three. This request is being made to offset start up costs and has been made part of her package to qualify for the loan she has applied for at Chase Bank.

Please call me with any questions.

Respectfully,

A handwritten signature in black ink, appearing to read "Dave Schmidt", is written over a light blue horizontal line.

Dave Schmidt  
Senior Broker Associate



120 Barrington Ave - East Dundee, IL 60118

Phone: 847-426-2822 Fax 847-426-2956

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## MEMO

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To: The Village President and Board of Trustees  
From: Linda Blackerby, Finance Director/Village Treasurer  
Date: November 21, 2013  
Re: Tax Levy

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Attached is the updated tax levy spreadsheet for tax year 2013.

Please refer to the last 3 columns. 1) keeping it the same; 2) reducing levy by 1.7%; and 3) increasing the levy by 1.7%. I know you want to reduce it by 1.7%, but this spreadsheet shows the corporate plan direction to present the information for CPI.

Reducing the levy by 1.7% saves taxpayers \$9,618. The police pension contribution is fully funded as recommended.

VILLAGE OF EAST DUNDEE, ILLINOIS  
 Assessed Valuations, Tax Levy Limitations, Tax Levies and Tax Rates  
 Tax Years 2009 through 2013

					No Change	-1.7%	1.7% CPI		With 3% CPI			Last 3 years take higher and add 5% increase by cpi
<b>ASSESSED VALUATIONS</b>												
Total Kane County A V	2009	2010	2011	2012	2013	2013	2013		2012	Difference	homerule: ptell	
	121,049,538	110,903,114	105,108,329	95,346,682	88,497,078	88,497,078	88,497,078		95,346,682	-9,761,647		
Total Cook County A V	1,461,158	1,430,765	1,287,948	1,216,410	1,216,410 est	1,216,410 est	1,216,410 est		1,287,948 est	0		
Total A V	122,510,696	112,333,879	106,396,277	96,563,092	89,713,488 est	89,713,488 est	89,713,488 est		96,634,630 est	-9,761,647		
Percentage Change	-2.82%	-8.31%	-5.29%	-9.24%	-7.09%	0.00%	0.00%		#REF!	-5.29%		
Less Non-TIF New Growth	-237,252	-181,416	-268,108	0	-2,648,807 est	-2,648,807 est	-2,648,807 est		-268,108 est	0		
Base A V	122,273,444	112,152,463	106,128,169	96,563,092	87,064,681	87,064,681	87,064,681		96,366,522 est	-9,761,647		
<b>TAX RATE LIMITATION (2)</b>												
Prior Year Ext (Less B & I)	2009	2010	2011	2012	No Change 2013	-1.7% 2013	1.7% CPI 2013		5% 3% CPI 2012	Difference		
	533,234	570,403	566,396	566,396	566,396	566,396	566,396		528,046	-38,350		
X Current Year CPI	0.1%	2.7%	4.5%	3.0%	0.0%	5.0%	1.7%		3.0%	0		
Base Extension	533,767	585,804	591,884	583,388	566,396	594,716	576,025		543,887	-47,997		
Divide (Kane Base A V / 100)	1,208,123	1,107,217	1,048,402	953,467	858,483	901,407	873,077		950,786	-97,616		
Actual Tax Rate	0.4511	0.5200	0.5321	tbd	tbd	tbd	tbd		0.5481	0.0160		
<b>TAX LEVY EXTENSION LIMITATION</b>												
Rate X (Total A V / 100)	541,271	594,334	600,669	590,831	566,396	594,716	576,025		552,789	-47,880		
Add Bonds & Interest	0	0	0	0	0	0	0		0	0		
Add Prior Year Adjustment	0	0	0	0	0	0	0		0	0		
Maximum Extension	541,271	594,334	600,669	590,831	566,396	594,716	576,025		552,789	-47,880		
<b>TAX LEVY EXTENSIONS</b>												
General Corporate	2009	2010	2011	2012	No Change 2013	-1.7% 2013	1.7% CPI 2013	16850	2012*			
	113,144	52,875	31,167	53,862	28,495	16,864	36,100		0	-31,167		
Social Security	130,000	112,372	113,041	104,284	104,284	104,284	104,284		65,717	-47,324		
I M R F Pension	43,300	43,046	43,300	39,215	39,215	39,215	39,215	16,840	93,294	49,994		
Police Pension	260,000	364,184	379,277	369,035	394,402	394,402	394,402		369,035	-10,242		
Prior Year Adjustment												
Totals	546,444	572,478	566,785	566,396	566,396	556,778	576,014		528,046	-38,739		
Percentage Change	0.07%	4.76%	-0.99%	-0.07%	0.00%	-1.70%	1.70%		-6.83%	-5.84%		
Amount Change					\$ -	\$ (9,618.00)	\$ 9,618.00	\$ -				
<b>TAX RATES</b>												
Total Rate(Kane & Cook)	2009	2010	2011	2012	2013 tbd	2013 tbd	2013 tbd		3% CPI 2012	Difference		
	0.4460	0.5096	0.5320	0.5859					0.5480	0.0160		
Cook			0.549	0.603					0.5655	0.0165		
Percentage Change	2.97%	14.26%	4.39%	10.12%					3.00%	-1.39%		

(1) Kane and Cook Counties A.V., as estimated by County Assessor.  
 (2) Tax Rate Limitation based on Kane County values only.  
 \* Distribution will shift when Actuarial Study is received  
 A V & Tax Levies TY10 9/26/12 imb



120 Barrington Ave - East Dundee, IL 60118

Phone: 847-426-2822 Fax 847-426-2956

## MEMO

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To: The Village President and Board of Trustees  
From: Heather Maieritsch, Deputy Village Administrator/ Village Clerk  
Date: November 21, 2013  
Re: 2013-2014 Cards for Cars Program

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The Village of East Dundee is currently considering running the Cards for Cars program again within the Village. The Village ran this incentive program back in 2009 and I have attached a summary report of the results from that incentive program. If the Village Board decides to move forward and run the Cards for Cars incentive program I would propose the following program time frame, participants and incentives.

- Currently all of the gas stations and car dealerships within the Village are now also all located with the Business Development Districts which would be the funding source for the program.
- I have contacted all of the gas stations and car dealerships to discuss their interest and participation in the program and the following gas stations and car dealerships are interested in participating.

Al Piemonte Chevorlet Inc	770 Dundee Ave (Rt25)
Superior Car Credit Inc	777 Dundee Ave (Rt25)
Miro Motors Inc	200 S Dundee Ave (Rt25)
Spring Hill Ford	800 Dundee Ave (Rt25)
JD Byrider	750 Dundee Ave (Rt25)
Main Street Motors	519 E Main Street
Dundee Marathon	305 East Main Street
Mobil	421 East Main Street

- Allow car dealerships to distribute certificates beginning Thursday, November 28, 2013 through January 4, 2014 and all certificates will expire on February 8, 2014. (The short time frame and expiration date helps prevent fraud).
- Individuals who purchase a new vehicle from an East Dundee Dealership will receive four \$25 gift certificates and individuals who purchase a used vehicle over \$5,000 will receive two \$25 gift certificates for use at East Dundee gas stations ONLY.
- The dealership will fill out a sheet that states who received the certificates in addition to the make, model and VIN of the car sold.

**Village of East Dundee  
November 22, 2013**

- These certificates are individually numbered on special paper and state the certificate is good at Shell, Mobil, Thornton's, and Marathon gas stations in the Village of East Dundee. The certificates can be used for gas, food or beverages (excludes the purchase of alcohol).
- The certificate once received by the gas station attendant should make a line thru the certificate and place the certificate in the drawer. At the end of the week the gas station should send the certificates that were received that week for reimbursement.
- The Village will send the gas station a check for all certificates received every two weeks. The gas certificate must be used in its entirety and surrendered at time of use.
- Please see the attached Gas Card Summary Program.



# VILLAGE OF EAST DUNDEE

120 Barrington Avenue, East Dundee, Illinois 60118 847-426-2822 fax: 847-426-9621

## Gas Card Program Summary

The Village of East Dundee approved a gas card program which ran from July 1<sup>st</sup> through July 31<sup>st</sup> and was then extended through Labor Day. This program gave individuals purchasing a new car four \$25 gas certificates and individuals purchasing used car over \$5,000 two \$25 gas certificates to either the Shell gas station located at 160 South Dundee Ave or the CITGO gas station at 1097 East Main Street. The funding for this program came from the extra sales tax collected from the Business Development District. Overall this program was successful. This program enabled the Village to receive free advertising for the car dealers in the RT 25 corridor through newspaper press releases about the program. This also encouraged out of town individuals to revisit East Dundee to redeem their gift certificates, as well as, spark interest in residents on the fence about purchasing a new or used vehicle. In addition to this, the program has helped the Village build a positive relationship with the car dealerships. Attached is a summary of the program.

**\*\*Please note program ran for 67 days and that gas cards handed out can be submitted to the gas stations through January 1, 2010.**

GAS STATION	Shell	CITGO
Cars sold:	124	75
# of Cards handed out by dealers:	414 Cards	256 Cards
Total amount sold:	\$2,346,613.48 *12 missing value of car	\$1,043,141.00 *24 missing value of car
Cards submitted to date:	293	177
Amount of cards reimbursed:	\$7,325	\$4,425
<b>TOTAL amount of cars sold in East Dundee:</b>	200	
<b>TOTAL Sales received from cars sold:</b>	\$3,389,754.48	
<b>Total cards handed out</b>	670 Cards	
<b>Total cards received for reimbursement:</b>	470 Cards	
<b>Total amount reimbursed from card program to date by Village:</b>	\$ 11,750	

Dealership	Al Piemonte	Spring Hill Ford	Luxor Motors	Miro Motors	Saturn of Dundee	Superior Car Credit
Number of Cars sold:	CITGO-6 cars Shell- 34 cars	CITGO-46 cars Shell- 62 cars	CITGO-9 cars Shell-0	CITGO-3 cars Shell- 4 cars	CITGO-3 cars Shell- 8 cars	CITGO-8 cars Shell- 16 cars
TOTAL Cars Sold:	40	108	9	7	11	24







November 15, 2013

Ms. Heather Maieritsch  
Deputy Village Administrator  
Village of East Dundee  
120 Barrington Ave.  
East Dundee, IL 60118

RE: Important Information—Price Changes

Dear Ms. Maieritsch:

At Comcast, we are committed to constantly improving our customers' entertainment and communications experience in the Village of East Dundee, and we continue to invest in making their services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs. Starting January 1, 2014, new prices will apply to select Video and Internet services and equipment as reflected in the enclosed notice.

Among these price changes, we have itemized a Broadcast TV Fee in order to defray the rising costs of retransmitting broadcast television signals. In the past, a portion of those costs were included within the basic service rate. In recent years, the cost of retransmitting broadcast television signals has increased significantly, and we want to address these increases through a separate itemized charge so they are clear to the customer.\*

We promise to continue to provide our customers with a consistently superior experience, including 24/7 customer service, two-hour appointment windows and on-time arrival—or we'll credit the customer \$25 or provide a free premium channel for three months. We back up our services with the Comcast Customer Guarantee (visit [www.comcast.com/guarantee](http://www.comcast.com/guarantee) for details).

We know you may have questions about these changes. If I can be of any further assistance, please contact me at (847) 789-0943.

Sincerely,

Daniel T. Maloney  
Director of Government & Regulatory Affairs

Att.: Customer Notice

*\*If a customer was receiving services on a promotional basis, or under a minimum term agreement associated with a specific rate, as of December 1, 2013, the customer will not be affected by the Broadcast TV Fee during the applicable period.*



## IMPORTANT INFORMATION ABOUT YOUR PRICES AND SERVICES

NORTH SUBURBAN AREAS  
Effective January 1, 2014

Dear Valued Customer:

At Comcast, we are committed to constantly improving your entertainment and communications experience, and we continue to invest in making your services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs. Starting **January 1, 2014**, new prices will apply to select Video and Internet services and equipment as reflected in this notice.

Among these price changes, we have itemized a Broadcast TV Fee in order to defray the rising costs of retransmitting broadcast television signals. In recent years, the cost of retransmitting broadcast television signals has increased significantly, and we want to address these more recent increases through a separate itemized charge so that they are clear to you.\*

We promise to continue to provide you a consistently superior experience, including 24/7 customer service, two-hour appointment windows and on-time arrival. We back up our services with the Comcast Customer Guarantee (visit [www.comcast.com/guarantee](http://www.comcast.com/guarantee) for details).

We know you may have questions about these changes. Feel free to visit us at [www.xfinity.com/questions](http://www.xfinity.com/questions). Thank you for choosing Comcast. We value you as a customer, and look forward to continuing to serve you.

Sincerely,

Comcast

\*If you were receiving services on a promotional basis, or under a minimum term agreement associated with a specific rate, as of December 1, 2013, you will not be affected by the Broadcast TV Fee during the applicable period.

877/11000  
(0020-0030, 0050-0080, 0100-0170, 0190-0220, 0240-0330,  
0360-0550, 0570-0600, 0640-0680, 0700-0720, 0740-0760,  
0800-0820, 0840-0870, 0920-1080, 1150-1190, 1270, 1370-1440)



## SERVICES AND PRICING

### XFINITY TRIPLE PLAY PACKAGES<sup>1</sup>

	CURRENT PRICE	NEW PRICE
<b>Starter XFINITY Triple Play Bundle</b> <i>Includes Digital Starter for primary outlet, Performance Internet and XFINITY Voice Unlimited™</i>	\$144.95	<b>\$149.95</b>
SurePrice <sup>2</sup>	\$124.99	No Change
<b>Preferred XFINITY Triple Play Bundle</b> <i>Includes Digital Preferred for primary outlet, Performance Internet and XFINITY Voice Unlimited™</i>	\$154.95	<b>\$159.95</b>
SurePrice <sup>2</sup>	\$134.99	No Change
<b>HD Preferred XFINITY Triple Play Bundle</b> <i>Includes Digital Preferred for primary outlet, HD Technology Fee, Starz®, Performance Internet and XFINITY Voice Unlimited™</i>	\$164.95	<b>\$169.95</b>
SurePrice <sup>2</sup>	\$144.99	No Change
<b>HD Preferred Plus XFINITY Triple Play Bundle</b> <i>Includes Digital Preferred for primary outlet, HD Technology Fee, HBO®, Starz®, Blast!® Internet and XFINITY Voice Unlimited™</i>	\$184.95	<b>\$189.95</b>
SurePrice <sup>2</sup>	\$164.99	No Change
<b>HD Premier XFINITY Triple Play Bundle</b> <i>Includes Digital Premier with HD DVR Service or AnyRoom® DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™</i>	\$214.95	<b>\$219.95</b>
SurePrice <sup>2</sup>	\$184.99	No Change
<b>HD Complete XFINITY Triple Play Bundle</b> <i>Includes Digital Premier, The Movie Channel®, with AnyRoom® DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast!® Internet, Wireless Gateway, and XFINITY Voice Unlimited™</i>	\$244.95	<b>\$249.95</b>
SurePrice <sup>2</sup>	\$224.99	No Change
<b>XH PF Starter Triple Play Bundle<sup>3</sup></b> <i>Includes Digital Starter for primary outlet, Performance Internet and XFINITY Home – Secure 300</i>	\$144.95	<b>\$149.95</b>
SurePrice <sup>2</sup>	\$124.99	No Change
<b>XH PF Preferred Triple Play Bundle<sup>3</sup></b> <i>Includes Digital Preferred for primary outlet, Performance Internet and XFINITY Home – Secure 300</i>	\$154.95	<b>\$159.95</b>
SurePrice <sup>2</sup>	\$134.99	No Change
<b>XH PF HD Preferred Triple Play Bundle<sup>3</sup></b> <i>Includes Digital Preferred for primary outlet, HD Technology Fee, Starz®, Performance Internet and XFINITY Home – Secure 300</i>	\$164.95	<b>\$169.95</b>
SurePrice <sup>2</sup>	\$144.99	No Change
<b>XH PF HD Preferred Plus Triple Play Bundle<sup>3</sup></b> <i>Includes Digital Preferred for primary outlet, HD Technology Fee, HBO®, Starz®, Blast!® Internet and XFINITY Home – Secure 300</i>	\$184.95	<b>\$189.95</b>
SurePrice <sup>2</sup>	\$164.99	No Change
<b>XH PF HD Premier Triple Play Bundle<sup>3</sup></b> <i>Includes Digital Premier with HD DVR Service or AnyRoom® DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Home – Secure 300</i>	\$214.95	<b>\$219.95</b>
SurePrice <sup>2</sup>	\$184.99	No Change
<b>XH PF HD Complete Triple Play Bundle<sup>3</sup></b> <i>Includes Digital Premier, The Movie Channel®, with AnyRoom® DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast!® Internet, Wireless Gateway, and XFINITY Home – Secure 300</i>	\$244.95	<b>\$249.95</b>
SurePrice <sup>2</sup>	\$224.99	No Change

XH PM Starter Triple Play Bundle <sup>4</sup> <i>Includes Digital Starter for primary outlet, Performance Internet and XFINITY Home – Secure 350</i>	\$154.95	<b>\$159.95</b>
SurePrice <sup>2</sup>	\$134.99	No Change
XH PM Preferred Triple Play Bundle <sup>4</sup> <i>Includes Digital Preferred for primary outlet, Performance Internet and XFINITY Home – Secure 350</i>	\$164.95	<b>\$169.95</b>
SurePrice <sup>2</sup>	\$144.99	No Change
XH PM HD Preferred Triple Play Bundle <sup>4</sup> <i>Includes Digital Preferred for primary outlet, HD Technology Fee, Starz<sup>®</sup>, Performance Internet and XFINITY Home – Secure 350</i>	\$174.95	<b>\$179.95</b>
SurePrice <sup>2</sup>	\$154.99	No Change
XH PM HD Preferred Plus Triple Play Bundle <sup>4</sup> <i>Includes Digital Preferred for primary outlet, HD Technology Fee, HBO<sup>®</sup>, Starz<sup>®</sup>, Blast<sup>®</sup> Internet and XFINITY Home – Secure 350</i>	\$194.95	<b>\$199.95</b>
SurePrice <sup>2</sup>	\$174.99	No Change
XH PM HD Premier Triple Play Bundle <sup>4</sup> <i>Includes Digital Premier with HD DVR Service or AnyRoom<sup>®</sup> DVR Service for primary outlet, HD Technology Fee, Blast<sup>®</sup> Internet and XFINITY Home – Secure 350</i>	\$224.95	<b>\$229.95</b>
SurePrice <sup>2</sup>	\$194.99	No Change
XH PM HD Complete Triple Play Bundle <sup>4</sup> <i>Includes Digital Premier, The Movie Channel<sup>®</sup>, with AnyRoom<sup>®</sup> DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast<sup>®</sup> Internet, Wireless Gateway, and XFINITY Home – Secure 350</i>	\$254.95	<b>\$259.95</b>
SurePrice <sup>2</sup>	\$234.99	No Change

### MULTILATINO PAQUETE TRIPLE<sup>5</sup>

	CURRENT PRICE	NEW PRICE
MultiLatino Max Paquete Triple <i>Includes MultiLatino Max for primary outlet, Performance Internet, XFINITY Voice Unlimited<sup>™</sup> and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.</i>	\$144.95	<b>\$149.95</b>
SurePrice <sup>2</sup>	\$124.99	No Change
MultiLatino Ultra Paquete Triple <i>Includes MultiLatino Ultra for primary outlet, Performance Internet, XFINITY Voice Unlimited<sup>™</sup> and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.</i>	\$154.95	<b>\$159.95</b>
SurePrice <sup>2</sup>	\$134.99	No Change

MultiLatino Ultra HD Paquete Triple <i>Includes MultiLatino Ultra for primary outlet, HD Technology Fee, Starz<sup>®</sup>, Performance Internet, XFINITY Voice Unlimited<sup>™</sup> and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.</i>	\$164.95	<b>\$169.95</b>
SurePrice <sup>2</sup>	\$144.99	No Change
MultiLatino Ultra HD Plus Paquete Triple <i>Includes MultiLatino Ultra for primary outlet, HD Technology Fee, HBO<sup>®</sup>, Starz<sup>®</sup>, Blast<sup>®</sup> Internet, XFINITY Voice Unlimited<sup>™</sup> and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.</i>	\$184.95	<b>\$189.95</b>
SurePrice <sup>2</sup>	\$164.99	No Change
MultiLatino Total HD Paquete Triple <i>Includes MultiLatino Ultra and HD DVR Service or AnyRoom<sup>®</sup> DVR Service for primary outlet, HD Technology Fee, HBO<sup>®</sup>, Showtime<sup>®</sup>, Starz<sup>®</sup>, Cinemax<sup>®</sup>, Sports Entertainment Package, Blast<sup>®</sup> Internet, XFINITY Voice Unlimited<sup>™</sup> and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.</i>	\$214.95	<b>\$219.95</b>
SurePrice <sup>2</sup>	\$184.99	No Change

### DOUBLE PLAY PACKAGES<sup>5</sup>

	CURRENT PRICE	NEW PRICE
Internet Plus <sup>25</sup> <i>Includes Limited Basic, HBO<sup>®</sup>, Streampix<sup>®</sup>, a standard definition digital converter and remote for the primary outlet and Performance Internet</i>	N/A	<b>\$69.95</b>
Blast Plus <sup>™25</sup> <i>Includes Digital Economy and Streampix<sup>®</sup> for primary outlet and Blast<sup>®</sup> Internet</i>	\$79.95	<b>\$82.95</b>
Starter XF Double Play <sup>25</sup> <i>Includes Digital Starter for primary outlet, HBO<sup>®</sup>, Streampix<sup>®</sup> and Performance Internet</i>	\$129.95	No Change
SurePrice <sup>2</sup>	\$109.99	No Change
Preferred XF Double Play <sup>25</sup> <i>Includes Digital Preferred for primary outlet, HBO<sup>®</sup>, Streampix<sup>®</sup> and Performance Internet</i>	\$139.95	No Change
SurePrice <sup>2</sup>	\$119.99	No Change
MultiLatino Max XF Double Play <sup>25</sup> <i>Includes MultiLatino Max for primary outlet, HBO<sup>®</sup>, Streampix<sup>®</sup> and Performance Internet</i>	\$129.95	No Change
SurePrice <sup>2</sup>	\$104.99	No Change
MultiLatino Ultra XF Double Play <sup>25</sup> <i>Includes MultiLatino Ultra for primary outlet, HBO<sup>®</sup>, Streampix<sup>®</sup> and Performance Internet</i>	\$139.95	No Change
SurePrice <sup>2</sup>	\$114.99	No Change

### XF/XH TRIPLE PLAY PACKAGE REWARDS / MULTILATINO PAQUETE TRIPLE REWARDS

	Regular Price	Starter XF, MultiLatino Max, XH PF Starter and XH PM Starter	Preferred XF, MultiLatino Ultra, XH PF Preferred and XH PM Preferred	HD Preferred XF, MultiLatino Ultra HD, XH PF HD Preferred and XH PM HD Preferred	HD Preferred Plus XF, MultiLatino Ultra HD Plus, XH PF HD Preferred Plus and XH PM HD Preferred Plus	HD Premier XF, MultiLatino Total HD, XH PF HD Premier and XH PM HD Premier <sup>4</sup>	HD Complete XF, XH PF HD Complete and XH PM HD Complete <sup>5</sup>
HBO <sup>®</sup>	\$17.99	\$17.99	\$15.00	\$15.00	Included	Included	Included
Showtime <sup>®</sup>	\$17.99	\$17.99	\$10.00	\$10.00	\$10.00	Included	Included
Starz <sup>®</sup>	\$17.99	\$17.99	\$10.00	Included	Included	Included	Included
Cinemax <sup>®</sup>	\$17.99	\$17.99	\$10.00	\$10.00	\$10.00	Included	Included
The Movie Channel <sup>®</sup>	\$17.99	\$17.99	\$10.00	\$10.00	\$10.00	\$10.00	Included
HD DVR Service <sup>7</sup>	\$8.00	\$8.00	\$8.00	\$8.00	\$8.00	Included	N/A
AnyRoom <sup>®</sup> DVR Service <sup>7a</sup>	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	Included	Included
Digital Additional Outlet Service <sup>9</sup>	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional outlets
HD Technology Fee <sup>10</sup>	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
3D Technology Fee <sup>11</sup>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Blast <sup>®</sup> Speed Upgrade	\$76.95	\$10.00	\$10.00	\$10.00	Included	Included	Included
Extreme 105 Upgrade <sup>12</sup>	\$114.95	\$46.00	\$46.00	\$46.00	\$36.00	\$36.00	\$36.00

## XFINITY TV

	CURRENT PRICE	NEW PRICE
<b>BASIC SERVICES</b>		
Limited Basic	\$26.99	<b>No Change</b>
Expanded Basic <sup>4</sup> <i>Includes standard definition digital converter and remote for the primary outlet</i>	\$40.96	<b>\$41.46</b>
Broadcast TV Fee	N/A	<b>\$1.50</b>
<b>DIGITAL SERVICES</b>		
Digital Economy <i>Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View programming and Music Choice</i>	\$39.95	<b>No Change</b>
With XFINITY Voice or Internet Service	\$34.95	<b>\$39.95</b>
Digital Starter <i>Includes Limited Basic, Expanded Basic, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice</i>	\$67.95	<b>\$68.45</b>
Digital Preferred <i>Includes Digital Starter, additional digital channels, Encore<sup>®</sup>, access to Pay-Per-View and On Demand programming and Music Choice</i>	\$85.90	<b>\$86.40</b>
Digital Preferred plus One Premium <i>Effective 1/1/2014 no longer available for new subscription. Includes Digital Preferred and choice of Showtime<sup>®</sup>, Starz<sup>®</sup> or HBO<sup>®</sup></i>		
With Showtime <sup>®</sup> or Starz <sup>®</sup>	\$98.95	<b>\$99.45</b>
With HBO <sup>®</sup>	\$100.90	<b>\$101.40</b>
Digital Preferred plus Two Premiums <i>Effective 1/1/2014 no longer available for new subscription. Includes Digital Preferred and choice of Showtime<sup>®</sup> and Starz<sup>®</sup>, or HBO<sup>®</sup> and Showtime<sup>®</sup></i>		
With Showtime <sup>®</sup> and Starz <sup>®</sup>	\$108.95	<b>\$109.45</b>
With HBO <sup>®</sup> and Showtime <sup>®</sup>	\$110.90	<b>\$111.40</b>
Digital Preferred Plus <i>Effective 1/1/2014 no longer available for new subscription. Includes Digital Preferred, HBO<sup>®</sup> and Starz<sup>®</sup></i>	\$110.90	<b>\$111.40</b>
Digital Premier <i>Includes Digital Preferred, HBO<sup>®</sup>, Showtime<sup>®</sup>, Starz<sup>®</sup>, Cinemax<sup>®</sup> and Sports Entertainment Package</i>	\$126.95	<b>\$127.45</b>
MultiLatino Plus <i>Includes Limited Basic, MultiLatino, standard definition digital converter and remote for primary outlet</i>	\$31.95	<b>\$34.95</b>
MultiLatino Extra <i>Includes Digital Economy and MultiLatino for primary outlet</i>	\$41.95	<b>\$44.95</b>
MultiLatino Max <i>Includes MultiLatino Extra, additional digital channels, access to Pay-Per-View and On Demand programming</i>	\$61.95	<b>\$64.95</b>
MultiLatino Ultra <i>Includes MultiLatino Max and additional digital channels</i>	\$78.90	<b>\$81.95</b>
<b>BASIC AND DIGITAL ANCILLARY SERVICES</b>		
HBO <sup>®15</sup>	\$17.99	<b>No Change</b>
Showtime <sup>®15</sup>	\$17.99	<b>No Change</b>
Starz <sup>®15</sup>	\$17.99	<b>No Change</b>
Cinemax <sup>®15</sup>	\$17.99	<b>No Change</b>
The Movie Channel <sup>®15</sup>	\$17.99	<b>No Change</b>
Playboy <sup>®15</sup>	\$19.99	<b>No Change</b>
Digital Preferred <sup>16</sup> <i>Over 55 channels including Cooking Channel, Encore<sup>®</sup>, GSN, Nat Geo Wild, NFL Network, Ovation, Destination America and Science</i>	\$17.95	<b>No Change</b>
MultiLatino <sup>15</sup> <i>Over 45 channels of Spanish language programming</i>	\$16.99	<b>\$18.95</b>

Family Tier <sup>17</sup> <i>Over 12 channels including C-SPAN, Food Network, HGTV, PBS KIDS Sprout, National Geographic, The Hub and The Weather Channel</i>	\$14.99	<b>No Change</b>
Sports Entertainment Package <sup>16</sup> <i>Over 25 channels including beIN Sport, Crime &amp; Investigation, ESPN Classic, NFL RedZone and FX Movie Channel</i>	\$9.95	<b>No Change</b>
AnyPlay <sup>®18</sup>	\$10.00	<b>No Change</b>
HD Technology Fee <sup>10</sup>	\$9.95	<b>No Change</b>
3D Technology Fee <sup>11</sup>	\$0.00	<b>No Change</b>
HD DVR Service <sup>7</sup>	\$8.00	<b>No Change</b>
AnyRoom <sup>®</sup> DVR Service <sup>7a</sup>	\$11.00	<b>No Change</b>
Digital Additional Outlet Service <sup>9</sup>	\$9.95	<b>No Change</b>
Digital Adapter Additional Outlet Service <sup>19</sup> <i>(1st and 2nd Outlet, SD or HD)</i>		
With Digital Starter <sup>20</sup>	\$1.99	<b>No Change</b>
With Digital Economy <sup>21</sup>	\$0.00	<b>\$1.99</b>
With Family Tier <sup>22</sup>	\$0.00	<b>\$1.99</b>
With MultiLatino <sup>23</sup>	\$0.00	<b>\$1.99</b>
Digital Adapter Additional Outlet Service <sup>19</sup> <i>(3rd Outlet and Above, SD or HD)</i>		
With Digital Starter <sup>20</sup>	\$1.99	<b>No Change</b>
With Digital Economy <sup>21</sup>	\$0.50	<b>\$1.99</b>
With Family Tier <sup>22</sup>	\$0.50	<b>\$1.99</b>
With MultiLatino <sup>23</sup>	\$0.50	<b>\$1.99</b>
<i>Effective 1/1/2014 service other than Limited Basic on the additional outlets connected to a digital adapter will be billed as Digital Adapter Additional Outlet Service which includes a digital adapter and remote.</i>		
<b>INTERNATIONAL SELECTIONS<sup>15</sup></b>		
ART (Arabic)	\$12.99	<b>No Change</b>
The Israeli Network	\$19.99	<b>No Change</b>
Rai Italia (Italian)	\$14.99	<b>No Change</b>
TV5 MONDE (French)	\$9.99	<b>No Change</b>
TV Japan (Japanese)	\$24.99	<b>No Change</b>
SBTN (Vietnamese)	\$14.99	<b>No Change</b>
CTI-Zhong Tian Channel & CCTV-4	\$12.99	<b>No Change</b>
GMA Pinoy TV (Filipino)	\$11.99	<b>No Change</b>
TFC (Filipino)	\$14.99	<b>No Change</b>
GMA Life TV (Filipino)	\$6.99	<b>No Change</b>
TFC & GMA Pinoy TV (Filipino)	\$19.99	<b>No Change</b>
GMA Pinoy TV & GMA Life TV (Filipino)	\$16.99	<b>No Change</b>
Filipino Elite Pack (Filipino) <i>Includes GMA Pinoy TV, GMA Life TV and TFC</i>	\$22.99	<b>No Change</b>
RTN (Russian)	\$14.99	<b>No Change</b>
Willow Plus (South Asian / Cricket Sport)	\$14.99	<b>No Change</b>
Willow Plus with any Desi 3, 4 or Mega Pack	\$7.00	<b>No Change</b>
STAR India PLUS (South Asian)	\$11.99	<b>No Change</b>
SET Asia (Sony) (South Asian)	\$14.99	<b>No Change</b>
TV Asia (South Asian)	\$14.99	<b>No Change</b>
Zee TV (South Asian)	\$14.99	<b>No Change</b>
SET Asia (Sony) & Zee TV (South Asian)	\$24.99	<b>No Change</b>
SET Asia (Sony) & STAR India PLUS (South Asian)	\$24.99	<b>No Change</b>
Zee TV & STAR India PLUS (South Asian)	\$24.99	<b>No Change</b>
STAR 4 Pack Includes ABP News, STAR India PLUS, Life OK and STAR India GOLD	\$24.99	<b>No Change</b>
Desi 3 Pack Includes SET Asia (Sony), Zee TV and STAR India PLUS	\$29.99	<b>No Change</b>
Desi 3 Pack Includes SET Asia (Sony), Zee TV and TV Asia	\$29.99	<b>No Change</b>
Desi 4 Pack Includes SET Asia (Sony), Zee TV, TV Asia and STAR India PLUS	\$32.99	<b>No Change</b>
Desi 4 Pack Includes SET Asia (Sony), Zee TV, STAR India PLUS and Life OK	\$32.99	<b>No Change</b>

Desi Mega Pack Includes SET Asia (Sony), Zee TV, TV Asia, STAR India PLUS, ABP News, Life OK and STAR India GOLD	\$42.99	No Change
Polish Super Pack Includes TV Polonia, Tele5, Jedynka Polskie Radio 1 and Trojka Polskie Radio 3	\$19.99	No Change

**PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES<sup>24</sup>** (monthly except as noted)

Bollywood Hits On Demand	\$12.99	No Change
Bollywood Hits On Demand w/a South Asian international selection	\$9.99	No Change
here! TV On Demand	\$7.99	No Change
Filipino On Demand	\$7.99	No Change
Filipino On Demand w/a Filipino international selection	\$5.99	No Change
The Jewish Channel On Demand	\$6.99	No Change
Too Much for TV On Demand	\$14.99	No Change
Disney Family Movies On Demand	\$5.99	No Change
Pay-Per-View and On Demand Movies and Events <sup>25</sup> (per title or event)	PRICES VARY	
Streampix <sup>228</sup>	\$4.99	No Change

**SPORTS PACKAGES<sup>24</sup>**

MLB Extra Innings	Call 1-800-XFINITY for Pricing
MLS Direct Kick	Call 1-800-XFINITY for Pricing
NHL Center Ice	Call 1-800-XFINITY for Pricing
NBA League Pass	Call 1-800-XFINITY for Pricing
ESPN GamePlan	Call 1-800-XFINITY for Pricing
ESPN Full Court	Call 1-800-XFINITY for Pricing

**VIDEO EQUIPMENT**

Limited Basic Only Converter	\$1.00	No Change
Digital Converter	\$2.50	No Change
Remote Control	\$0.20	No Change
HD Digital Converter (Limited Basic Only)	\$2.50	No Change
Digital Adapter (Limited Basic Only - Primary Outlet, SD or HD)	\$0.00	No Change
Digital Adapter (Limited Basic Only - 1st and 2nd Additional Outlet, SD or HD)	\$0.00	No Change
Digital Adapter (Limited Basic Only - 3rd Additional Outlet and above, SD or HD)	\$0.50	No Change
CableCARD (first card in device)	\$0.00	No Change
CableCARD (second card in same device)	\$1.15	\$1.50
Customer-Owned Video Equipment Credit See <a href="http://www.comcast.com/equipmentpolicy">www.comcast.com/equipmentpolicy</a> for additional information	\$2.50	No Change

**INSTALLATION FEES<sup>27</sup>** (per occurrence unless noted)

One Product <sup>28,29</sup> (Technician Visit Charge additional)	\$20.00	No Change
Two Products <sup>28,29</sup> (Technician Visit Charge additional)	\$40.00	No Change
Three Products <sup>28,29</sup> (Technician Visit Charge additional)	\$60.00	No Change
Technician Visit Charge (per visit)	\$39.95	No Change
Hourly Service Charge <sup>30</sup> (For custom installation work)	\$60.00	No Change
Additional Outlet (New) (Technician Visit Charge additional after initial install)	\$30.00	No Change
Additional Outlet (Prewired) (Technician Visit Charge additional after initial install)	\$15.00	No Change
Upgrade/Downgrade of Service (No in-home visit required)	\$2.99	No Change
In-Home Service Visit	\$60.00	No Change

**REACTIVATION FEES**

(no in-home visit required—per occurrence unless noted)

Video Only	\$5.00	\$6.00
Voice or Internet Only	\$5.00	\$6.00
Video and Voice or Video and Internet	\$10.00	\$12.00
Voice and Internet	\$10.00	\$12.00
Video, Voice and Internet	\$15.00	\$18.00

**MISCELLANEOUS FEES** (per occurrence unless noted)

Service Protection Plan <sup>31</sup> (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$3.95	No Change
XFINITY Home - Secure 300 Installation Fee	\$499.99	No Change
XFINITY Home - Secure 350 Installation Fee	\$899.99	No Change
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$25.00	No Change
Returned Payment Item (each)	\$30.00	No Change
Late Fee (Day 38 and each 30 days thereafter until payment is received)	\$9.50	No Change
Convenience Fee - Agent For payment made by phone with a Customer Care Representative	\$5.99	No Change
Unreturned or Damaged Equipment Fees <sup>32</sup> (per piece)	Replacement Cost	
Self Install Kit <sup>33</sup> (Single and Multi-Product)	\$15.00	No Change
Self Install Kit Shipping and Handling (Single and Multi-Product)	\$9.95	No Change
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95	No Change
Shipping and Handling (Remotes)	\$6.00	No Change
Channel Guide Magazine (per month)	\$3.39	\$3.95

**XFINITY Voice<sup>34</sup>**

	CURRENT PRICE	NEW PRICE
XFINITY Voice - Unlimited™	\$44.95	No Change
With TV and Internet Service	\$39.95	No Change
XFINITY Voice - Local with More <sup>®</sup>	\$34.95	No Change
With TV or Internet Service	\$24.95	No Change
StateWise <sup>®</sup> Illinois	\$29.95	No Change

**CAREFREE MINUTES' INTERNATIONAL CALLING PLANS**

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions.

Carefree Minutes Asia 100	\$4.95	No Change
Carefree Minutes Latin America 300	\$9.95	No Change
Carefree Minutes Mexico 300	\$9.95	No Change
Carefree Minutes Mexico 100	\$4.95	No Change
Carefree Minutes Western Europe 100	\$4.95	No Change
Carefree Minutes Worldwide 300	\$14.95	No Change

**OTHER CHARGES** (per month unless otherwise indicated)

Voice Mail	\$3.95	No Change
Additional Line with Calling Features	\$21.95	No Change
Additional Line without Calling Features	\$11.95	No Change
Voice/Data Modem	\$7.00	\$8.00
New Activation Fee (per occurrence)	\$29.95	No Change
Unreturned or Damaged Equipment Fees <sup>32</sup> (per piece)	Replacement Cost	

## XFINITY Internet<sup>35</sup>

	CURRENT PRICE	NEW PRICE
Economy Plus	\$39.95	<b>No Change</b>
With XFINITY TV or Voice Service	\$29.95	<b>No Change</b>
Performance Starter <sup>36</sup>	\$49.95	<b>No Change</b>
Performance	\$64.95	<b>\$66.95</b>
With XFINITY TV or Voice Service	\$51.95	<b>\$53.95</b>
Blast! <sup>®</sup>	\$74.95	<b>\$76.95</b>
With XFINITY TV or Voice Service	\$61.95	<b>\$63.95</b>
Extreme 105 <sup>2</sup>	\$114.95	<b>No Change</b>
With XFINITY TV or Voice Service	\$99.95	<b>No Change</b>
Voice/Data Modem (monthly)	\$7.00	<b>\$8.00</b>
Wireless Gateway (monthly)	\$7.00	<b>\$8.00</b>
Wireless Networking On-Site Professional Set-Up (with installation of XFINITY TV, XFINITY Voice or XFINITY Internet, per occurrence)	\$49.95	<b>No Change</b>
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)	\$99.95	<b>No Change</b>
Wireless Networking On-Site Professional Set-Up (Additional Device, per occurrence)	\$29.95	<b>No Change</b>
Extreme 105 Professional Internet Installation (per occurrence)	\$249.00	<b>N/A</b>
Unreturned or Damaged Equipment Fees <sup>32</sup> (per piece)		<b>Replacement Cost</b>

Certain services are available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public, Education and Government Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. After a notice of a rate change, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. ©2014 Comcast. All rights reserved.

- 1 Requires a Voice/Data Modem, except for the Complete Triple Play Packages.
- 2 SurePrice only available for 12 months to XF Triple Play, XH Triple Play or MultiLatino Paquete Triple Play customers after 12-month promotional package.
- 3 XFINITY Home - Secure 300 requires 3-year minimum term agreement with early termination fee if terminated prior to end of term. For additional information on XFINITY Home Security go to [www.xfinity.com/home](http://www.xfinity.com/home)
- 4 XFINITY Home - Secure 350 requires 3-year minimum term agreement with early termination fee if terminated prior to end of term. For additional information on XFINITY Home Security go to [www.xfinity.com/home](http://www.xfinity.com/home)
- 5 Requires a Voice/Data Modem.
- 6 AnyRoom<sup>®</sup> DVR Service is included with HD Premier Triple Play, MultiLatino Total HD Paquete Triple, HD Complete Triple Play, XH PF HD Premier Triple Play, XH PF HD Complete Triple Play, XH PM HD Premier Triple Play and XH PM HD Complete Triple Play if AnyRoom<sup>®</sup> DVR Service is installed on primary outlet.
- 7 Requires HD Technology Fee. Digital Additional Outlet service required for HD DVR service on additional outlets.
- 8 Sold only with one or more Digital Additional Outlet Service with HD Converter, maximum 3 clients per household. Requires HD Technology Fee and professional installation.
- 9 Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- 10 Not available to customers with Limited Basic only.
- 11 Requires HD Technology Fee.
- 12 Not available in all areas.
- 13 SurePrice only available for 12 months to Starter XF Double Play, Preferred XF Double Play, MultiLatino Max XF Double Play and MultiLatino Ultra XF Double Play customers after 12-month promotional package.
- 14 Requires purchase of Limited Basic.
- 15 Requires digital converter or CableCARD and Limited Basic.
- 16 Requires Digital Starter.
- 17 Requires digital converter and purchase of Limited Basic. Family Tier programming included in Digital Services except for MultiLatino.
- 18 Requires Digital Starter and Performance Internet.
- 19 Includes digital adapter and remote. Not available to customers with Limited Basic only.
- 20 Requires Digital Starter on primary outlet. Does not include access to On Demand content or on-screen programming guide.
- 21 Requires Digital Economy on primary outlet. Does not include access to On Demand content or on-screen programming guide.
- 22 Requires Family Tier on primary outlet. Does not include access to On Demand content or on-screen programming guide.

- 23 Requires MultiLatino on primary outlet. Does not include access to On Demand content or on-screen programming guide.
- 24 Requires digital converter and Limited Basic.
- 25 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 26 Requires digital converter and Limited Basic to receive Streampix<sup>®</sup> on television. Streampix<sup>®</sup> included with the following tiers of service: Internet Plus, Blast Plus<sup>™</sup>, Starter XF Double Play, Preferred XF Double Play, MultiLatino Max XF Double Play, MultiLatino Ultra XF Double Play, HD Preferred Plus XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play, XH PF HD Preferred Plus Triple Play, XH PF HD Premier Triple Play, XH PF HD Complete Triple Play, XH PM HD Preferred Plus Triple Play, XH PM HD Premier Triple Play, XH PM HD Complete Triple Play, MultiLatino Ultra HD Plus Paquete Triple and MultiLatino Total HD Paquete Triple. HD content requires subscription to HD Technology Fee. Streaming to iOS device requires XFINITY<sup>™</sup> TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.
- 27 Does not include Extreme 105 Internet Service installation charge, XFINITY Home Security installation charge, wireless networking, professional internet installation, Voice installation fees or activation fees.
- 28 Product installations include installations up to 125 feet from existing Comcast plant. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements or crawl spaces.
- 29 Includes one pre-wired outlet per installed product. Does not include activation fees.
- 30 Custom installations include installations that require extensive drop ceilings, basements, crawl spaces or installations over 125 feet from existing Comcast plant.
- 31 See <http://www.comcast.com/spp> for information on Service Protection Plan.
- 32 Please contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 33 Does not apply to CableCARD Self Install Kit.
- 34 Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations in U.S., Canada, Puerto Rico and certain other U.S. territories. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.comcast.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdrstatepricing.html>
- 35 Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.comcast.com/highspeedinternet>
- 36 Download speed up to 6 Mbps and upload speed up to 1 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.